Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham AAA Contact Phone: 707 442-3763 AAA Contact Em

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707 407-4134 Provider Contact Email: cgehman@lsnc.net

78

AAA Contact Email: seniorinfo@a1aa.org

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 462

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 35 Caucasian: 58 75-84: African American: 13 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 75 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 26 Chinese: 0 Female: 49 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 75 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 50 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 44 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 6 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 46 8 Greatest Economic Need (Minority): Total: 75 6 Greatest Economic Need (Non-Minority): 46 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham AAA Contact Phone: 707 442-3763 AAA Contact Email: seniorinfo@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707 407-4134 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	1	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	3	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	35	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	2	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 1	AAA Name: Area	1 Agency o		A A Countrat Dhama	. 707 440 070	•	AAA Contont Emplished	industrial Code and
	ame: Dan Birmingham			AAA Contact Phone: 707 442-3763 AAA Contact Email: seniorinfo@a				
	Name: Legal Services of			County(ies): Humboldt and Del Nort				
Provider (Contact Name: Cynthia Ge	hman	P	rovider Contact Ph	none: 707 407-4	134	Provider Contact Email:	cgehman@lsnc.net
INDIVIDUAL RIG								
G1. Immig	gration/Naturalization:		3		0	0	0	
G2. Elder	Abuse/Neglect/Exploitation:		0		0	0	0	
G3. Other	Individual Rights:		2		0	0	0	
MISCELLANEOU	JS							
H1. Estate	e Planning/Wills/Trusts:		9		10	0	0	
H2. Advar	nce Health Care Directives (AHCD):	3		2	0	0	
H3. Finan	cial Powers of Attorney:		0		0	0	0	
H4. Other	Miscellaneous:		0		0	0	0	
тс	OTAL CASES OPENED IN (QUARTER:	82	TOTAL CA	SES CLOSED II	N QUARTER BY C	ASE CLOSED CODE	
			,	TOTAL COL	JNSEL TO	TAL LIMITED	TOTAL LEGAL	
				AND AD\	/ICE AD	DD. SERVICES	REPRESENTATION	
					66	11	1	
Т	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	454				
		OUTREACH	H/COMMUNITY	Y EDUCATION AC	TIVITIES DATA	\		
	TOTAL # OF SPE	CIAL OUTR	EACH ACTIVIT	TIES IN THE QUA	RTER:	0		
TOTAL ES	TIMATED # OF SPECIAL (OUTREACH	ACTIVITY HO	URS IN THE QUA	RTER:	0		
				GAL EDUCATION		CTIVITIES		
Date	Location		WIWIONITI EEC	SAL EDUCATION			Est # of Est.	
Date	(If Applicable)	Topic			Targeted Audie	ence	Participants Hours	
7/3/17	HSRC	Elder Law	Clinic		Seniors		7 3.1	
7/18/17	LSNC	Civil Clinic			Seniors		1 0.5	
8/1/17	HSRC	Elder Law	Clinic		Seniors		3 1.5	
8/22/17	LSNC	Bankruptcy	Clinic		Seniors		1 0.5	
9/5/17	HSRC	Elder Law	Clinic		Seniors		3 1.5	
9/19/17	LSNC	Civil Clinic			Seniors		1 0.5	

6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 139

Total Units of Service for Quarter (Unit=1 Hour): 519

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 37 Two or More Races: 0 65-74: 42 Caucasian: 108 75-84: African American: 33 1 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 120 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 35 Chinese: 0 Female: 85 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 120 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 68 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 1 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 110 3 Greatest Economic Need (Minority): Total: 120 9 Greatest Economic Need (Non-Minority): 85 Greatest Economic Need (Minority Status Unknown):

0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem C			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representati	
ONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		1	1	0		
A2. Contracts/Warranties:		0	0	0		
A3. Other Consumer/Finance:		1	1	0		
MPLOYMENT						
B1. Discrimination:		0	0	0		
B2. Other Employment:		0	0	0		
AMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		8	8	6		
C2. Conservatorship:		0	0	0		
C3. Other Family:		0	0	0		
EALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0		
D2. Medicare:		0	0	0		
D3. Other Health/Community Based Care:		1	1	1		
OUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		40	40	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		21	21	4		
E3. Other Housing:		0	0	0		
COME MAINTENANCE						
F1. Social Security:		1	1	0		
F2. Supplemental Security Income (SSI):		2	2	2		
F3. Pensions/Retiree Benefits:		0	0	0		
F4. Other Income Maintenance:		1	1	1		

Fiscal Year: 2017-2018

Quarter: 1

SA: 2							
		SA 2 Area Agend					
A Contact Na				Contact Phone:		AAA Contact Em	
	Name: Legal Services				County(ies): Lassen,		•
Provider C	Contact Name: Cathy Co	obbaert	Prov	ider Contact Phone: 536	0 646-4079	Provider Contact Email: ccobbaert@lsnc.net	
VIDUAL RIG		_				_	
•	gration/Naturalization:	<u> </u>	0			0	0
	Abuse/Neglect/Exploitation	on:	0			1	0
	Individual Rights:	J_	10	1		3	0
CELLANEOU		-					
	e Planning/Wills/Trusts:	(MISS)	18	13		2	0
	nce Health Care Directives	S (AHCD):	1			0	0
	cial Powers of Attorney:	J.	0	-		0	0
H4. Other	Miscellaneous:		0	1		0	0
TO	OTAL CASES OPENED II	N QUARTER:	105		OSED IN QUARTER BY		ODE
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	ON
				AND ADVICE		REPRESENTATIO	<u>7</u>
т	OTAL ESTIMATED CAS		Jr.		2		
Т	OTAL ESTIMATED CAS	OUTREACH/	COMMUNITY E	465	B DATA		
Date	Location (If Applicable)	OUTREACH/	COMMUNITY E	465 DUCATION ACTIVITIES IAL OUTREACH ACTIV	S DATA ITIES Targeted By		7
	Location	OUTREACH/ INFORMA Type of Outre	COMMUNITY E	465 DUCATION ACTIVITIES IAL OUTREACH ACTIV Groups	S DATA ITIES Targeted By	Est # of Est People Hou	7
Date	Location (If Applicable)	OUTREACH/ INFORMA Type of Outre	COMMUNITY E FION ON SPEC each Activity	10. 465 DUCATION ACTIVITIES IAL OUTREACH ACTIV Groups Outread	B DATA ITIES Targeted By ch	Est # of Est People Hot Reached	7 urs
Date 7/13/17	Location (If Applicable) Shasta County APS	OUTREACH/ INFORMA Type of Outre Presentation Redding Ran	COMMUNITY E FION ON SPEC each Activity to Staff of APS	A65 DUCATION ACTIVITIES IAL OUTREACH ACTIV Groups Outread Staff ir Seniors	B DATA ITIES Targeted By ch	Est # of Est People Hot Reached	7 urs
7/13/17 8/2/17 9/28/17	Location (If Applicable) Shasta County APS Redding Rancheria Woodlands Apartment Complex	OUTREACH/ INFORMA Type of Outre Presentation Redding Ran Presentation	TION ON SPEC each Activity to Staff of APS cheria Health Fa to residents abo	A65 DUCATION ACTIVITIES IAL OUTREACH ACTIV Groups Outreach Staff ir Seniors out services Seniors S IN THE QUARTER:	B DATA ITIES Targeted By ch	Est # of Est People Hot Reached	7 urs 4.5 5.5
7/13/17 8/2/17 9/28/17	Location (If Applicable) Shasta County APS Redding Rancheria Woodlands Apartment Complex TOTAL # OF SETIMATED # OF SPECIAL	OUTREACH/ INFORMAT Type of Outre Presentation Redding Ran Presentation Presentation Presentation	community E FION ON SPEC Each Activity To Staff of APS Cheria Health Fa To residents about ACH ACTIVITIE CTIVITY HOUR	A65 DUCATION ACTIVITIES IAL OUTREACH ACTIV Groups Outreach Staff ir Seniors out services Seniors S IN THE QUARTER:	S DATA ITIES Targeted By ch	Est # of Est People Hot Reached	7 urs 4.5 5.5
7/13/17 8/2/17 9/28/17	Location (If Applicable) Shasta County APS Redding Rancheria Woodlands Apartment Complex TOTAL # OF SETIMATED # OF SPECIAL	OUTREACH/ INFORMAT Type of Outre Presentation Redding Ran Presentation Presentation Presentation	community E FION ON SPEC Each Activity To Staff of APS Cheria Health Fa To residents about ACH ACTIVITIE CTIVITY HOUR	A65 DUCATION ACTIVITIES IAL OUTREACH ACTIV Groups Outread Staff iir Seniors Sut services Seniors S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGR	S DATA ITIES Targeted By ch	Est # of Est People Hot Reached	7 2. urs 4.5 5.5 4

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net Provider Contact Name: Cathy Cobbaert

1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 895-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or Bs

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 894

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 67 Caucasian: 114 75-84: African American: 27 2 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 126 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: 0 Female: 89 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 126 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 85 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 79 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 47 0 Greatest Economic Need (Minority): Total: 11 126 Greatest Economic Need (Non-Minority): 80 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 895-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or Bs

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	7	1	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	6	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	1
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	39	22	9	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	6	1	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	4	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3 AAA Name: Area 3						
AAA Contact Name: Mary Neumann		AAA Contact Phone	: 530 895-5961	AAA Cor	ntact Email: <i>mneumann</i> @	suchico.edu
Provider Name: Legal Services of Norther	n California		County(ies):	: Butte, Colusa, Gler	nn, Plumas, Teham	
Provider Contact Name: Jennifer Haffner or	Barbara Sega	Provider Contact Ph	ione: 530 345-9491	Provider	Contact Email: jhaffner@	LSNC.net or Bs
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	
G3. Other Individual Rights:	0		0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	25	5	18	10	0	
H2. Advance Health Care Directives (AHCD):	9		2	7	0	
H3. Financial Powers of Attorney:	9		3	7	0	
H4. Other Miscellaneous:	0		0	0	0	
TOTAL CASES OPENED IN QUARTE	R: 12	6 TOTAL CA	SES CLOSED IN QU	JARTER BY CASE CLO	OSED CODE	
	,	TOTAL COU AND AD			L LEGAL ENTATION	
			73	38	7	
TOTAL ESTIMATED CASE WORK H	OURS SPENT	846				
OUTRE	ACH/COMMUN	NITY EDUCATION AC	TIVITIES DATA			

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA									
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		st. lours					
Ongoing	Tehama Co.	Mental Health Services Agency Housing Subcommittee	Providers	10	10					
7/31/17	Butte Co.	Outreach to Oroville Hospital Financial Assistance Dept.	Providers	1	2					
9/13/17	Tehama Co.	Outreach to Corning Family Resource Center	Providers	5	3.5					
9/14/17	Butte Co.	Outreach to Stonewall Alliance	Providers	4	2					
9/25/17	Tehama Co.	Tehama Landlord Coalition Presentation	Community	7	5					
9/26/17	Plumas Co.	Plumas Caregiver Support Group	Providers	10	4					
9/26/17	Plumas Co.	Plumas Senior Summit	Seniors and Providers	60	4.5					

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 895-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or Bs

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of I Participants I	Est. Hours
8/3/17	Butte Co.	Butte Multi-Disciplinary Team Meeting	Providers	16	3
8/16/17	Tehama Co.	Tehama Multi-Disciplinary Team Meeting	Providers	11	4
9/7/17	Butte Co.	Butte Multi-Disciplinary Team Meeting	Providers	22	. :
9/11/17	Plumas Co.	Plumas Multi-Disciplinary Team Meeting	Providers	8	
9/12/17	Butte Co.	Presentation at Jusus Center on Health Rights and Access	Seniors and Community	6	1.
9/12/17	Butte Co. and Glenn Co.	Presentation to Hispanic Resource Council re Citizenship Clinic	Providers	9	1.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 1 PSA: 4 AAA Name: Area 4 Agency on Aging AAA Contact Name: David Soto AAA Contact Phone: AAA Contact Email: Provider Name: Community Legal, Inc. County(ies): Yuba Provider Contact Name: Erin Noel/Michael Mapes Provider Contact Phone: 530 265-3525 Provider Contact Email: erinnoel@communitylegal Total Unduplicated Client Count for Quarter: Total Cases Closed in Quarter: 4 Total Units of Service for Quarter (Unit=1 Hour): 72 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 0 Two or More Races: 65-74: 0 Caucasian: 0 75-84: African American: 0 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: Total: Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: Chinese: 0 Female: Filipino: 0 Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: David Soto AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: *Erin Noel/Michael Mapes* Provider Contact Phone: *530 265-3525* Provider Contact Email: *erinnoel@communitylegal*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) Cases Closed by Case Closing Code & Legal Problem Code)	Trovidor Contact Name. Erm Nocumentari	парсо			Trovidor Contact Email.
Counsel and Advice (CA) Services (LAS) Representation (LR)					
CONSUMER/FINANCE A1. Bankruptcy/Debt Collection: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(Total Cases Opened by Legal Problem Cod	de)	Counsel and	Limited Additional	Legal
A1. Bankruptcy/Debt Collection: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			Advice (CA)	Services (LAS)	Representation (LIX)
A2. Contracts/Warranties: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					
A3. Other Consumer/Finance: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	• •				
B1. Discrimination:		0	0	0	0
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	0	0	0	0
B2. Other Employment: 0	EMPLOYMENT				
C1. Divorce/Custody/Visitation/Support/ O	B1. Discrimination:	0	0	0	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Conservatorship: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Health/Community Based Care: C9. Other Hea	B2. Other Employment:	0	0	0	0
Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Medicare: D5. Medicare: D6. D7. Medicare: D7. Medicare: D8. Other Health/Community Based Care: D8. Other Health/Community Based Care: D9. Other Housing: E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: E3. Other Housing: D6. Other Housing: D7. Social Security: D8. Social Security: D8. Social Security Income (SSI): D8. Other Housing: D8. O	FAMILY				
C3. Other Family: D1. Medi-Cal/Medicaid:		0	0	0	0
D1. Medi-Cal/Medicaid:	C2. Conservatorship:	0	0	0	0
D1. Medi-Cal/Medicaid: 0 0 0 0 D2. Medicare: 0 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 2 2 2 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0 0 0 0 0 E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 1 1 1 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	C3. Other Family:	0	0	0	0
D2. Medicare: 0 0 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 2 2 2 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0	HEALTH/COMMUNITY BASED CARE		•		
D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Other Housing	D1. Medi-Cal/Medicaid:	0	0	0	0
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: E3. Other Housing: 6. The main of	D2. Medicare:	0	0	0	0
E1. Landlord-Tenant (Subsidized or Private Housing): 2 2 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 0 0 0 0 0 E3. Other Housing: 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 1 1 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	D3. Other Health/Community Based Care:	0	0	0	0
Private Housing): 0	HOUSING			•	
Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 1 1 0 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0 0		2	2	0	0
F1. Social Security:		0	0	0	0
F1. Social Security: 1 1 0 0 F2. Supplemental Security Income (SSI): 0 0 0 0 F3. Pensions/Retiree Benefits: 0 0 0 0	E3. Other Housing:	0	0	0	0
F2. Supplemental Security Income (SSI): 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	INCOME MAINTENANCE			•	
F3. Pensions/Retiree Benefits: 0 0 0	F1. Social Security:	1	1	0	0
	F2. Supplemental Security Income (SSI):	0	0	0	0
	F3. Pensions/Retiree Benefits:	0	0	0	0
	F4. Other Income Maintenance:	0			0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4	AAA Name: A	rea 4 Agency	on Agi		NA Courte et Dhou				 	. :::-	
	me: David Soto			A	AAA Contact Phone:			,	AAA Contact Email:		
	Name: Community Le	_					ounty(ies): Yuba				
Provider C	contact Name: <i>Erin No</i>	el/Michael Ma	pes	Pr	ovider Contact P	none: 530 2	265-3525	F	Provider Cor	itact Email:	erinnoel@communitylegal
IDIVIDUAL RIGI	HTS										
G1. Immig	ration/Naturalization:			0		0		0		0	
G2. Elder A	Abuse/Neglect/Exploitat	ion:		0		0		0		0	
G3. Other	Individual Rights:			0		0		0		0	
ISCELLANEOU	S										
H1. Estate	Planning/Wills/Trusts:			1		1		0		0	
H2. Advan	ce Health Care Directive	es (AHCD):		0		0		0		0	
H3. Financ	ial Powers of Attorney:			0		0		0		0	
H4. Other	Miscellaneous:			0		0		0		0	
TO	TAL CASES OPENED	IN QUARTER		4	TOTAL CA	SES CLOS	ED IN QUARTER	BY C	ASE CLOSE	D CODE	
				-	TOTAL CO		TOTAL LIMITED		TOTAL LE		
					AND AD	VICE	ADD. SERVICES	5	REPRESENT	ATION	
						4		0		0	
т	OTAL ESTIMATED CAS	SE WORK HO	URS SI	PENT:	10						
		OUTREAG	CH/CON	MUNITY	EDUCATION AC	CTIVITIES I	DATA				
		INFOR	MATION	I ON SPE	ECIAL OUTREAC	H ACTIVIT	IES				
Date	Location	Type of O	utreach	Activity		Groups T	argeted By		Est # of	Est.	
	(If Applicable)	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		,		Outreach			People	Hours	
									Reached		
7/10 & 7/1	Marysville, CA				education on	Seniors,	disabled, and low i	ncome	6	2.9	
		services p							1		
7/18/17	Marysville, CA				nd self help educate on	Seniors			0	2.3	
		services;	rubu c	<i>y</i> ane, 10 (
7/13/17	Maryville's, CA	FREED St	aff educ	cating mu	lti-agency	Seniors			0	1.5	
					gal services				· [
7/19/17	Grass Valley, CA	Aging and					nd those with disa		120		
8/1/17	Marysville, CA	Outreach senior ce			facilities and	Seniors,	disabled, and low in	ncome	0	1.8	
					; contract admin						
		P									

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: **David Soto** AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Yuba

Provider Contact Name: Erin Noel/Michael Mapes Provider Contact Phone: 530 265-3525 Provider Contact Email: erinnoel@communitylegal

8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administration meeting	Seniors	0
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administrative meeting	Seniors	0
8/28 & 8/2	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County CL Services; program admin; clinic	Seniors	0
8/25/17	Marysville, CA	Distribution of literature for Community Legal	Senior/Veterans	100
8/17/17	Nevada City, CA	program administration; outreach to care facilities		0
9/5/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on Community Legal Services	Seniors	2
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on community Legal Services	Seniors	2
9/15/17	Nevada City, CA	Program administration and reporting		0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES									
Date	Location	Topic	•							
	(If Applicable)			Participants Hours	5					
7/18/17		Family Law Clinic		1 2	2					
7/18/17		VA Benefits Clinic	Veterans	3 5	5					
7/26/17		Record Clearing		2 3.5	5					
8/22/17		Landlord Tenant		5 3.5	5					
8/23/17		Record Clearing		2 3.5	5					
8/31/17		Low Income Estate Planning	Seniors	2 3.5	5					

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: David Soto AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Yuba

Provider Contact Name: *Erin Noel/Michael Mapes* Provider Contact Phone: *530 265-3525* Provider Contact Email: *erinnoel@communitylegal*

9/19/17	Family Law Clinic	0	
9/26/17	Record Clearing	0	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 159

Total Units of Service for Quarter (Unit=1 Hour): 295

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 0 65-74: Caucasian: 62 63 75-84: African American: 25 15 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 128 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 49 Chinese: Female: 79 Filipino: 2 Client Declined to Provide Information: 0 Japanese: 0 Total: 128 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 89 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 65 0 Institutionalized: Samoan: 1 0 8 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 25 Race Unknown/Some Other Race: 42 Client Declined to Provide Information: Rural: 35 0 Greatest Economic Need (Minority): Total: 48 128 Greatest Economic Need (Non-Minority): 93 Greatest Economic Need (Minority Status Unknown): 0

38

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code & l	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	8	7	0
A2. Contracts/Warranties:	9	6	3	0
A3. Other Consumer/Finance:	9	8	3	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	1	1	2	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	37	15	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	1	0
E3. Other Housing:	2	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	5	4	0	0
F3. Pensions/Retiree Benefits:	4	2	0	0
F4. Other Income Maintenance:	3	2	1	0

Fiscal Year: 2017-2018

uarter: 1									
PSA: 4	AAA Name: A	Area 4 Agency	on Aging						
AAA Contact Na	ame:		AAA C	Contact Phone:			AAA Contact	Email:	
Provider	Name: Legal Service	s of Northern C	California		County(ies):	Yolo			
Provider 0	Contact Name: <i>Alysa N</i>	leyer eyer	Provid	er Contact Phone: 53	0 662-1065		Provider Con	tact Email:	ameyer@lsnc.net
IDIVIDUAL RIG	HTS								
G1. Immiç	gration/Naturalization:		9		1	2		1	
G2. Elder	Abuse/Neglect/Exploitat	tion:	7		8	1		0	
G3. Other	Individual Rights:		1		2	1		0	
IISCELLANEOU	JS								
H1. Estate	Planning/Wills/Trusts:		14	1	0	4		0	
H2. Advar	nce Health Care Directive	es (AHCD):	15		1	12		0	
H3. Financ	cial Powers of Attorney:		0		0	2		0	
H4. Other	Miscellaneous:		0		0	0		0	
TC	TAL CASES OPENED	IN QUARTER:	155	TOTAL CASES CL	OSED IN QU	JARTER BY C	ASE CLOSE	D CODE	
				TOTAL COUNSEL	_	LIMITED	TOTAL LEG		
				AND ADVICE		ERVICES	REPRESENTA		
				<u> </u> 9	5	55		9	
Т	OTAL ESTIMATED CA	SE WORK HOU	JRS SPENT:	282					
		OUTREAC	H/COMMUNITY ED	UCATION ACTIVITIES	S DATA				
		INFORM	ATION ON SPECIA	L OUTREACH ACTIV	'ITIES				
Date	Location (If Applicable)	Type of Ou	treach Activity	Groups Outrea	Targeted By	y		Est. Hours	
9/25/17	Woodland	Brief prese	entation on services	Service	providers fo	or older adults	50	2	
	TOTAL # OF S	SPECIAL OUTR	EACH ACTIVITIES	IN THE QUARTER:		1			
TOTAL ES	TIMATED # OF SPECIA			· ·		2			
				,		_			
Dete			MMUNITY LEGAL	EDUCATION PROGR			F - 4 11 - 4	F.4	
Date	Location (If Applicable)	Topic		ı argete	ed Audience		Est # of Participants	Est. Hours	
9/20/17	Esparto	Credit ched	cks/reports	Older a	adults group		15	4.4	
8/1/17	Woodland	LSNC's ser		IHSS S			30	2.4	
7/11/17	Esparto-RISE	Power of A Directives,	attorney, Advance Ho and Wills				15	4	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslega.comcastbi

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 43

Total Units of Service for Quarter (Unit=1 Hour): 495

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 11 Two or More Races: 65-74: 22 Caucasian: 53 75-84: African American: 19 2 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 57 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: Female: 36 Filipino: 0 Client Declined to Provide Information: 0 Japanese: Total: 57 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 34 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 21 0 6 Greatest Economic Need (Minority): Total: 57 Greatest Economic Need (Non-Minority): 27 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslega.comcastbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)			ES CLOSED IN QUART d by Case Closing Code & L	· - · · ·
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE		<u> </u>			
A1. Bankruptcy/Debt Collection:		5	3	0	0
A2. Contracts/Warranties:		1	0	2	0
A3. Other Consumer/Finance:		0	2	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		1	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		3	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		1	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		15	4	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		10	3	7	1
E3. Other Housing:		1	1	1	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		1	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		1	1	0	0

Fiscal Year: 2017-2018

Quarter:	1	

	AAA Name: Area	4 Agency on A	ging				
AAA Contact Na	ame:		AAA	Contact Phone:		AAA Contact Email:	
Provider	Name: Yuba Sutter Lega	al Center		Co	unty(ies): Sutter and	l Yuba	
Provider (Contact Name: Susan Tow	vnsend	Prov	vider Contact Phone: 530 7	42-8289	Provider Contact Email	susan@yslega.comcastk
IDIVIDUAL RIG	HTS						
G1. Immi	gration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	: 🗀	1	1	0	1	
G3. Other	Individual Rights:		0	0	0	0	
ISCELLANEOU	JS						
H1. Estate	e Planning/Wills/Trusts:		3	2	3	1	
H2. Advar	nce Health Care Directives (AHCD):	18	0	5	0	
H3. Finan	cial Powers of Attorney:		1	0	1	0	
H4. Other	Miscellaneous:		0	0	0	0	
тс	OTAL CASES OPENED IN	QUARTER:	62	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				17	22	4	
Т	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	490			
			la.	EDUCATION ACTIVITIES I	ΡΑΤΑ		
		OOTREASH OO		DOORHON ACTIVITIES I	ZAIA		
	TOTAL # OF SPE	CIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL (0		
	INFORMAT	ION ON COMMI	INITY I FGA	L EDUCATION PROGRAM	AS/ACTIVITIES		
Date	Location	Topic	MITT ELOA	Targeted		Est # of Est.	
Date	(If Applicable)	Торіс		raigeteu	Addience	Participants Hours	
	Oliverhurst Senior	Reverse Mortga	ges, part 1	Seniors		15 3	
9/14/17	Center						

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Nevada

Provider Contact Name: Erin Noel/Michael Mapes Provider Contact Phone: 530 265-3425 Provider Contact Email: erinnoel@communitylegal

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 150

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 9 60-64: Two or More Races: 0 65-74: 23 Caucasian: 33 75-84: African American: 6 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 14 Total: 53 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 11 Chinese: 0 Female: 28 Filipino: 0 Client Declined to Provide Information: 14 Japanese: 0 Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 19 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 14 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 0 53 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 45

0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Nevada

Provider Contact Name: *Erin Noel/Michael Mapes* Provider Contact Phone: *530 265-3425* Provider Contact Email: *erinnoel@communitylegal*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		SES CLOSED IN QUART and by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LF
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	2	
A2. Contracts/Warranties:	0	0	0	
A3. Other Consumer/Finance:	0	0	0	
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	0	0	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	
C2. Conservatorship:	0	0	0	
C3. Other Family:	0	0	0	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	
D2. Medicare:	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	6	4	(
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	
E3. Other Housing:	2	2	0	
INCOME MAINTENANCE				
F1. Social Security:	4	2	2	
F2. Supplemental Security Income (SSI):	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	J (
F4. Other Income Maintenance:	2	2	0	

Fiscal Year: 2017-2018

PSA: 4 AAA Name: Area 4	Agency on Aging						
AAA Contact Name:		AAA Contact Phone	e:		AAA Contact Em	nail:	
Provider Name: Community Legal,	Inc.		Co	unty(ies): Nevada			
Provider Contact Name: Erin Noel/Mid	chael Mapes	Provider Contact Pl	none: 530 2	65-3425	Provider Contact	Email: e	erinnoel@communitylegal
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:		0	0	0		0	
G2. Elder Abuse/Neglect/Exploitation:		1	1	0		0	
G3. Other Individual Rights:		0	0	0		0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	2	4	24	0		0	
H2. Advance Health Care Directives (Al-	ICD):	0	0	0		0	
H3. Financial Powers of Attorney:		4	1	3		0	
H4. Other Miscellaneous:		0	0	0		0	
TOTAL CASES OPENED IN Q	JARTER:	TOTAL CA	SES CLOS	ED IN QUARTER BY C	CASE CLOSED C	ODE	
	,	TOTAL COL AND AD		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	ON	
			43	11		0	
TOTAL ESTIMATED CASE W	ORK HOURS SPEN	T: 105	,				
		le .	TIVITIES E	A-T-A			
C	OUTREACH/COMMU	NITY EDUCATION AC	TIVITIES L	DATA			
	INFORMATION ON	SPECIAL OUTREAC	H ACTIVITI	ES			
Date Location T (If Applicable)	ype of Outreach Acti	vity	Groups Ta Outreach	argeted By	Est # of Est People Hou Reached		
	Aging and Disability R Meeting	esource Council	Aging and group	Disability resource	25	3	
7/19/2017 Grass Valley, CA	Aging and Disability C	onference	Seniors a	nd those with disabilitie	s 200	15	
TOTAL # OF SPECI		IVITIES IN THE QUA	_	18			
INFORMATIO	N ON COMMUNITY	LEGAL EDUCATION	PROGRAM	IS/ACTIVITIES			
Date Location T (If Applicable)	opic		Targeted /	Audience	Est # of Es		
7/18/17 Nevada City, CA	Family Law 101			th family law issues grandparent issues	8	2	
7/26/17 Nevada City, CA	Record Clearing		Housing b	parrier removal	0	3.5	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Nevada

Provider Contact Name: Erin Noel/Michael Mapes Provider Contact Phone: 530 265-3425 Provider Contact Email: erinnoel@communitylegal

8/15/17	Nevada City, CA	Family Law 101		4	2
8/22/17	Nevada City, CA	Landlord Tenant		5	3.5
8/23/17	Nevada City, CA	Record Clearing		2	3.5
8/31/17	Nevada City, CA	Low Income Estate Planning	Seniors	10	3.5
9/5/17	Nevada City, CA	Family Law Forms		1	3.5
9/19/17	Nevada City, CA	Family Law 101		1	2
9/27/17	Nevada City, CA	Record Clearing		2	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 165

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 632

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 0 65-74: 79 Caucasian: 93 75-84: African American: 41 39 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 165 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 57 Chinese: Female: 108 Filipino: 4 Client Declined to Provide Information: 0 Japanese: Total: 165 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 94 Vietnamese: 1 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 89 0 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 12 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 165 22 Greatest Economic Need (Non-Minority): 26 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

14

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u>.</u>			
A1. Bankruptcy/Debt Collection:	4	6	0	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	13	9	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	8	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	61	42	4	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	6	0	0
E3. Other Housing:	6	7	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	3	2	2	0
F3. Pensions/Retiree Benefits:	13	7	2	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2017-2018

. Jonicali IV	lame: Linda Berry			AA	A Contact Phon	e: 916 486	-1876	AAA Contac	t Email: <i>Ib</i> e	rry@agencyonaging4.or
Provider	r Name: Sacramento Se	enior Legal	Services	5		Co	unty(ies): Sacrame	ito		
Provider	Contact Name: Rachel E	Васа		Pro	vider Contact P	hone: 916 5	51-2144	Provider Cor	ntact Email:	rbaca@lsnc.net
VIDUAL RIC	GHTS									
G1. Imm	igration/Naturalization:			0		0	0		0	
G2. Elder	r Abuse/Neglect/Exploitation	on:		8		6	0		0	
G3. Othe	r Individual Rights:			5		2	0		0	
ELLANEO	us									
H1. Estat	te Planning/Wills/Trusts:			17		13	0		0	
H2. Adva	nce Health Care Directives	s (AHCD):		2		2	0		0	
H3. Finar	ncial Powers of Attorney:			0		0	0		0	
H4. Othe	r Miscellaneous:			0		0	0		0	
T	OTAL CASES OPENED I	IN QUARTEI	R: -	165	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
			,	103	TOTAL CO		TOTAL LIMITED	TOTAL LE		
					TOTAL CO	0.10	IOIAL LIMITED	IOIALLL	GAL	
					AND AD		ADD. SERVICES	REPRESENT		
								REPRESENT		
1	TOTAL ESTIMATED CAS	SE WORK H	OURS S	PENT:		VICE	ADD. SERVICES	REPRESENT	ATION	
1	TOTAL ESTIMATED CAS			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	AND AD	VICE 118	ADD. SERVICES	REPRESENT	ATION	
7	TOTAL ESTIMATED CAS	OUTREA	ACH/CON	MMUNITY	AND AD	118 CTIVITIES D	ADD. SERVICES 10 DATA	REPRESENT	ATION	
Date	TOTAL ESTIMATED CAS	OUTREA	ACH/CON	MMUNITY	605 EDUCATION A	118 CTIVITIES C	ADD. SERVICES 10 DATA	REPRESENT	ATION	
		OUTREA	ACH/COM	MMUNITY	605 EDUCATION A	118 CTIVITIES C	ADD. SERVICES 10 DATA IES	Est # of People	ATION 2	
Date	Location (If Applicable)	OUTREA INFOR	ACH/COM RMATION Outreach	MMUNITY N ON SPE	605 EDUCATION A	118 CTIVITIES E CH ACTIVITI Groups Ta Outreach	ADD. SERVICES 10 DATA IES argeted By	Est # of People Reached	Est. Hours	
	Location (If Applicable) MSH Fundraiser,	OUTREA INFOR	ACH/COM RMATION Outreach	MMUNITY	605 EDUCATION A	118 CTIVITIES E CH ACTIVITI Groups Ta Outreach	ADD. SERVICES 10 DATA IES	Est # of People Reached	Est. Hours	
Date 7/12/17	Location (If Applicable) MSH Fundraiser, Sacramento	INFOR Type of (ACH/COM RMATION Outreach	MMUNITY N ON SPE Activity C services	605 EDUCATION ACCIAL OUTREAC	TINE CTIVITIES E CH ACTIVITI Groups Ta Outreach Service Pr	ADD. SERVICES 10 DATA IES argeted By roviders of DV survivor	Est # of People Reached	Est. Hours	
Date	Location (If Applicable) MSH Fundraiser,	INFOR Type of (ACH/COM RMATION Outreach	MMUNITY N ON SPE	605 EDUCATION ACCIAL OUTREAC	TINE CTIVITIES E CH ACTIVITI Groups Ta Outreach Service Pr	ADD. SERVICES 10 DATA IES argeted By roviders of DV survivor roviders/Community	Est # of People Reached	Est. Hours	
Date 7/12/17	Location (If Applicable) MSH Fundraiser, Sacramento	OUTREA INFOR Type of (ACH/COM RMATION Outreach w of LSNo w of Serv	MMUNITY NON SPE Activity C services	605 EDUCATION ACCIAL OUTREAC	TIVITIES E CH ACTIVITI Groups Ta Outreach Service Pi Organizat	ADD. SERVICES 10 DATA IES argeted By roviders of DV survivor roviders/Community tions roviders/Community	Est # of People Reached	Est. Hours	
Date 7/12/17 8/15/17	Location (If Applicable) MSH Fundraiser, Sacramento Sacramento Sac Food Bank &	OUTREA INFOR Type of (Overvieum Overvieum Overvieum Overvieum Overvieum	ACH/COM RMATION Outreach w of LSNo w of Serv w of Serv	MMUNITY NON SPE Activity C services rices at MD	605 EDUCATION ACCIAL OUTREAC	TIVITIES E CH ACTIVITI Groups Ta Outreach Service Pi Organizat Service Pi Organizat	ADD. SERVICES 10 DATA IES argeted By roviders of DV survivor roviders/Community tions roviders/Community	Est # of People Reached s 15	Est. Hours 1.7 2.9 1.9	

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Date	Location	Topic	Targeted Audience	Est # of	Est.
	(If Applicable)			Participants	Hours
7/11/17	Mather VA Medical	Overview of LSNC services	VA Social Workers	10	2
7/21/17	ACC Senior Services	Debt	Seniors	3	3.7
7/25/17	Sutter Health	Medicare	Retired State Workers	10	1.5
8/1/17	Sac City College	Estate Planning: "What to Expect After a Loved One's Death"	Families of recently deceased	4	3.9
8/16/17	Cordova Senior	Wills & Estates	Seniors	11	1.9
9/15/17	Pioneer Towers	Overview of SLH Services	Seniors	10	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: W. H. (Herb) Whitaker

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker@lsnc.net

County(ies): Placer

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 488

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 65-74: 38 Caucasian: 93 75-84: African American: 33 3 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 112 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 35 Chinese: Female: 77 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 112 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 68 0 Homebound: Guamanian: 19 0 Lives Alone: Hawaiian: 71 Institutionalized: Samoan: 1 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 52 6 5 Greatest Economic Need (Minority): Total: 112 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer Provider Contact Name: W. H. (Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE				"		
A1. Bankruptcy/Debt Collection:	6	7	0	0		
A2. Contracts/Warranties:	8	10	0	0		
A3. Other Consumer/Finance:	8	9	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	2	2	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	7	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	37	38	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	0	0		
E3. Other Housing:	9	8	0	1		
INCOME MAINTENANCE						
F1. Social Security:	4	3	0	0		
F2. Supplemental Security Income (SSI):	1	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2017-2018

9/21/17

Roseville

Quarter: 1

PSA: 4	AAA Name: Are	ea 4 Agency (on Aging							
AAA Contact N	ame: Linda Berry		A	AAA Contact Phone	916 486-1	1876	AAA C	ontact E	Email: <i>Ibe</i>	rry@agencyonaging4.org
Provider	Name: Legal Services	of Northern (California		Cou	nty(ies): Placer				
Provider (Contact Name: W. H. (He	rb) Whitaker	F	Provider Contact Ph	one: 530 21	7-4026	Provide	er Conta	act Email:	hwhitaker@lsnc.net
INDIVIDUAL RIG	SHTS									
G1. Immi	gration/Naturalization:		1		0	(0	
G2. Elder	Abuse/Neglect/Exploitatio	n:	1		2	(0	
G3. Other	Individual Rights:		0		0	C			0	
MISCELLANEOU	JS									
H1. Estate	e Planning/Wills/Trusts:		19		19	C			0	
H2. Advar	nce Health Care Directives	(AHCD):	4		4	C			0	
H3. Finan	cial Powers of Attorney:		0		0	(0	
H4. Other	Miscellaneous:		1		1	(0	
TC	TOTAL CASES OPENED IN QUARTER: 115 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE									
113					INSEL ICE	TOTAL LIMITED ADD. SERVICES	TOT	AL LEGA	AL.	
					120	(1	
т	OTAL ESTIMATED CASE	WORK HOL	IRS SPENT: T	476			,			
	OTAL ESTIMATED CASE		Įr.							
		OUTREAC	H/COMMUNIT	Y EDUCATION AC	TIVITIES DA	ATA				
	TOTAL # OF SB	ECIAL OUT	DEACH ACTIVI	TIES IN THE QUA	DTED:	0				
TOTAL ES	TOTAL # OF SPECIAL					0				
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH	ACTIVITY HO	OKS IN THE QUA	KIEK:	0				
	INFORMA	TION ON CO	MMUNITY LE	GAL EDUCATION	PROGRAMS	S/ACTIVITIES				
Date	Location (If Applicable)	Topic			Targeted A	udience	Est # Partio	of cipants	Est. Hours	
7/27/17	Auburn, CA		ATION to Seni		Senior Serv	vice Providers		2	3	
				Seniors throught oing programs.						
8/2017	Auburn	Plan Outre	ach Activities		LEP Seniors	S		0	0.4	
8/3/17	Placer County	*PRESENT Foundation		cer Community	Placer Cou	nty Service Providers		15	3	
9/2017	Auburn		on of Services ler financial Ab		Service Pro	viders		20	1	
9/13/17	Loomis	Latino Lea	dership Forum		Consumers	of Health Care Serv	cies	200	3	

Service Providers

*PRESENTATION** & Discussion Placer

MDT (PROJECT)

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Legal Services of Northern California County(ies): Placer

Provider Contact Name: W. H. (Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker@lsnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 1						
PSA: 4 AAA Name: Area 4 Age	ency on Aging					
AAA Contact Name:	AAA C	Contact Phone:	AAA Contact Email:			
Provider Name: Community Legal, Inc.		County(ies): Sierra	County			
Provider Contact Name: Erin Noel	Provid	ler Contact Phone: 530 265-3425	Provider Contact Email: erinnoel@communitylega			
Total	l Unduplicated Client Coun	nt for Quarter: 3				
. 534	Total Cases Close	-				
Total Unit	s of Service for Quarter (l					
	· ·	OR UNDUPLICATED CLIENTS				
<u> </u>		ED THIS QUARTER				
CLIENT AGE		CLIENT RACE				
60-64:	0	Two or More Races:	0			
65-74:	0	Caucasian:	0			
75-84:	0	African American:	0			
85+:	0	Native American/Native Alaskan:	0			
Client Declined to Provide Information:	3	Asian/Pacific Islander				
Total:	3	Asian Indian:	0			
CLIENT GENDER		Cambodian:	0			
Male:	2	Chinese:	0			
Female:	1	Filipino:	0			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	3					
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	0	Vietnamese:	0			
Homebound:	0	Guamanian:	0			
Lives Alone:	0	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0			
Limited English:	0	Race Unknown/Some Other Race:	0			
Rural:	0	Client Declined to Provide Information:	3			
Greatest Economic Need (Minority):	0	Total:	3			
		. 3641.	, ,			
Greatest Economic Need (Non-Minority):	3					

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sierra County

Provider Contact Name: *Erin Noel* Provider Contact Phone: *530 265-3425* Provider Contact Email: *erinnoel@communitylegal*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	
A2. Contracts/Warranties:		0	0	0	
A3. Other Consumer/Finance:		0	0	0	
EMPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	C	0	0	0	
D2. Medicare:	С	0	0	0	
D3. Other Health/Community Based Care:	C	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	3	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	C	0	0	0	
E3. Other Housing:	C	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	C	0	0	0	
F2. Supplemental Security Income (SSI):	С	0	0	0	
F3. Pensions/Retiree Benefits:	C	0	0	0	
F4. Other Income Maintenance:	C	0	0	0	

Fiscal Year: 2017-2018

9/19/17

9/26/17

Nevada City

Nevada City

Family Law Clinic

Record Clearing

		-4-		- 4
u	ua	rte	т.	-1

PSA: 4	AAA Name: Area 4	Agency on A	ging					
AAA Contact N	lame:	Contact Phone:	ne: AAA Contact Email:					
Provider	Name: Community Legal,	Inc.			County(ies): Sierra	County	/	
Provider (Contact Name: <i>Erin Noel</i>		Provi	der Contact Phone: 530	265-3425	Pro	ovider Contact Email:	erinnoel@communityleg
INDIVIDUAL RIG	GHTS							
G1. Immi	igration/Naturalization:		0	(0	0	
G2. Elder	Abuse/Neglect/Exploitation:		0			0	0	
G3. Other	r Individual Rights:		0			0	0	
MISCELLANEO	US							
H1. Estat	e Planning/Wills/Trusts:		0	(0	0	
H2. Adva	nce Health Care Directives (Al-	HCD):	0			0	0	
H3. Finan	ncial Powers of Attorney:		0			0	0	
H4. Other	r Miscellaneous:		0			0	0	
т	OTAL CASES OPENED IN Q	UARTER:	3	TOTAL CASES CLO	SED IN QUARTER	BY CAS	SE CLOSED CODE	
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL EPRESENTATION	
						0	0	
1	TOTAL ESTIMATED CASE W	ORK HOURS	SPENT:	4				
			la.	DUCATION ACTIVITIES	: DATA			
		OTREACH/C	JIVIIVIONITI EI	DOCATION ACTIVITIES	DAIA			
	TOTAL # OF SPEC	IAL OUTREAC	CH ACTIVITIES	S IN THE QUARTER:	0			
TOTAL ES	STIMATED # OF SPECIAL OU				0			
Date		ON ON COMM Topic	UNITY LEGAL	EDUCATION PROGR.	d Audience	_	Est # of Est.	
Date	(If Applicable)	оріс		raigete	a Addiction		Participants Hours	
7/18/17	Nevada City	Family Law Cli	nic				1 2	
7/18/17		VA benefits Cli		Vetera	ns		3 5	
7/26/17		Record Clearin					2 3.5	
8/22/17		Landlord Tene	,				5 3.5	
8/23/17		Record Clearin					2 3.5	
8/31/17		Low Income Es		Seniors			2 3.5	
U, J1/1/	Trevada City	LOW INCOMIC L	acc i ai ii ii ig	Scriiors				

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sierra County

Provider Contact Name: *Erin Noel* Provider Contact Phone: *530 265-3425* Provider Contact Email: *erinnoel@communitylegal*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1			
PSA: 4 AAA Name: Area 4 Agency	on Aging		
AAA Contact Name:	A	AA Contact Phone:	AAA Contact Email:
Provider Name: Community Legal, Inc.		County(ies): Sutter	
Provider Contact Name: Erin Noel/Michael Ma	pes F	Provider Contact Phone: 530 265-3525	Provider Contact Email: erinnoel@communitylega
Total Und	luplicated Client	Count for Quarter: 0	
		Closed in Quarter: 0	
Total Units of S		ter (Unit=1 Hour): 54	
CLIENT CHAR	RACTERISTIC	S FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	0	Two or More Races:	0
65-74:	0	Caucasian:	0
75-84:	0	African American:	0
85+:	0	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	0	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	0	Chinese:	0
Female:	0	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	0	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	0	Vietnamese:	0
Homebound:	0	Guamanian:	0
Lives Alone:	0	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0
Limited English:	0	Race Unknown/Some Other Race:	0
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	0	Total:	0
Greatest Economic Need (Non-Minority):	0		
Greatest Economic Need (Minority Status Unknown)): 0		

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sutter

Provider Contact Name: *Erin Noel/Michael Mapes* Provider Contact Phone: *530 265-3525* Provider Contact Email: *erinnoel@communitylegal*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0		
A2. Contracts/Warranties:		0	0	0		
A3. Other Consumer/Finance:		0	0	0		
EMPLOYMENT						
B1. Discrimination:		0	0	0		
B2. Other Employment:		0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0		
C2. Conservatorship:		0	0	0		
C3. Other Family:		0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0		
D2. Medicare:	(0	0	0		
D3. Other Health/Community Based Care:	(0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	(0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	C	0	0	0		
E3. Other Housing:	(0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	(0	0	0		
F2. Supplemental Security Income (SSI):	(0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0		
F4. Other Income Maintenance:		0	0	0		

Fiscal Year: 2017-2018

Quarter: 1

SA: 4	AAA Name: A	Area 4 Agency o	on Aging							
AA Contact Na	me:			AAA C	Contact Phone) :		AAA Cont	act Email:	
Provider N	lame: Community L	egal, Inc.				Co	unty(ies): Sutter			
Provider C	ontact Name: <i>Erin No</i>	el/Michael Map	es	Provid	er Contact Ph	none: 530 2	65-3525	Provider (Contact Email	erinnoel@communitylegal
IVIDUAL RIGH	ITS									
G1. Immig	ration/Naturalization:		C)		0	(0	
G2. Elder A	buse/Neglect/Exploita	tion:	C)		0	(0	
G3. Other 1	Individual Rights:		C)		0	(0	
CELLANEOU	S			_						
H1. Estate	Planning/Wills/Trusts:		C)		0	(0	
H2. Advanc	ce Health Care Directiv	es (AHCD):	C)		0	(0	
H3. Financi	ial Powers of Attorney:		C)		0	(0	
H4. Other I	Miscellaneous:		C)		0	(0	
TO.	TAL CASES OPENED	IN QUARTER:		0	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLO	SED CODE	
			-		TOTAL COL	-	TOTAL LIMITED	TOTAL		
					AND AD\		ADD. SERVICES		NTATION	
						0	(0	
TC	OTAL ESTIMATED CA	SE WORK HOU	RS SPENT	: [0					
		OUTREACI	H/COMMUN	IITY ED	UCATION AC	TIVITIES D	ATA			
		INFORM	ATION ON	SPECIA	L OUTREAC	H ACTIVITI	ES			
Date	Location	Type of Ou	treach Activ	ity		Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)					Outreach		People Reached	Hours d	
7/10 & 7/1	Marysville, CA		FREED staf			Seniors, o	lisabled, and low inco	me	6 3.9	
			ovided; grar dministratior		v and					
7/13/17	Marysville, CA		ff educating Community			Seniors			0 1.5	
7/13/17	Marysville, CA Marysville, CA	meeting or Contact Yu educate on	ba/Sutter Ba scope of se in Sutter Co	/ Legal s ar assoc ervices;	services	Seniors			4 2.2	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes Provider Contact Phone: 530 265-3525 Provider Contact Email: erinnoel@communitylegal

Provider C	ontact Name: <i>Erin No</i>	ei/Michaei Mapes Provider Contact Pi	none: <i>530 265-3525</i>	Provider Contact Email:
8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; Sutter County contract administration meeting	Seniors	0 2.5
8/17/17	Nevada City, CA	Contract and program administration; outreach to long term care facilities		0 0.6
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors	0 1.5
8/25/17	Marysville, CA	FREED staff represented Community Legal distributing literature and education on scope of services	Senior/Veterans	100 4
8/28 & 8/2	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; coordinate monthly clinic in Sutter County	Seniors	0 3.1
9/5/17	Ī	Contract assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services		0 1
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services	Seniors	2 2.2
9/21/17	Marysville, CA	Program management meeting and generate program reports for Sutter	Seniors	2 0.9
9/27/17	Nevada City, CA	General program reports for Sutter County		0 1
9/28/17	Nevada City, CA	Generate program reports for Sutter		0 1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours						
7/18/17		Family Law Clinic		1 2						

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes Provider Contact Phone: 530 265-3525 Provider Contact Email: erinnoel@communitylegal

7/18/17	VA Benefits Clinic	Veterans	3	5
7/26/17	Record Clearing		2	3.5
8/22/17	Landlord Tenant		5	3.5
8/23/17	Record Clearing		2	3.5
8/31/17	Low Income Estate Planning	Seniors	2	3.5
9/19/17	Family Law Clinic		0	2
9/26/17	Record Clearing		0	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen AAA Contact Phone: 415 473-2689 AAA Contact Email: Ipullen@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 x303 Provider Contact Email: Dlevin@legalaidmarin.org

104

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 405

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: 38 Caucasian: 61 75-84: African American: 17 7 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 81 Asian Indian: **CLIENT GENDER** Cambodian: Male: 33 Chinese: Female: 48 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 81 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 32 Vietnamese: 1 Homebound: Guamanian: 15 0 Lives Alone: Hawaiian: 26 Institutionalized: Samoan: 28 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 6 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 3 2 Greatest Economic Need (Minority): Total: 9 81 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen AAA Contact Phone: 415 473-2689 AAA Contact Email: Ipullen@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 x303 Provider Contact Email: Dlevin@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	6	7	0	0	
A2. Contracts/Warranties:	1	1	0	0	
A3. Other Consumer/Finance:	3	0	2	0	
EMPLOYMENT					
B1. Discrimination:	1	0	0	0	
B2. Other Employment:	6	4	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	1	1	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	24	17	10	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	9	13	4	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	1	0	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	1	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5 AAA Name: Marin County	Division of Aging a	nd Adult Services			
AAA Contact Name: Lee Pullen	AAA	Contact Phone: 415 473	-2689	AAA Contact Email: <i>Ipu</i>	llen@marincounty.org
Provider Name: Legal Aid of the North Bay		Co	unty(ies): <i>Marin Cou</i>	nty	
Provider Contact Name: David Levin	Provid	der Contact Phone: 415 4	92-0230 x303	Provider Contact Email	: Dlevin@legalaidmarin.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	11	3	22	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	15	9	2	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	1	2	0	0	
TOTAL CASES OPENED IN QUARTER	: 81	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	•	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		58	42	4	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	405			
OUTREA	CH/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUT	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		
	- , , , , , ,		J		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Arounce, Grants and Admin Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 55

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour): 644

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 22 Caucasian: 1 75-84: African American: 8 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 55 Asian Indian: **CLIENT GENDER** Cambodian: Male: 21 Chinese: 41 Female: 34 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 55 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 3 10 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: 45 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Total: 55 Greatest Economic Need (Minority): 36 Greatest Economic Need (Non-Minority): 1 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Arounce, Grants and Admin Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE				,		
A1. Bankruptcy/Debt Collection:		0	0	0	0	
A2. Contracts/Warranties:		0	0	0	0	
A3. Other Consumer/Finance:		0	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		12	7	0	1	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		27	13	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0	
E3. Other Housing:		0	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:		0	0	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	0	
F4. Other Income Maintenance:		0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department			6700	AAA Contact Empilement	had a suggestion and
AAA Contact Name: Michael Zaugg		contact Phone: 415 355			hael.zaugg@sfgov.org
Provider Name: Asian American Advance Provider Contact Name: Irma Arounce, Gr	_		unty(ies): <i>San Franci</i> 96-1701		irmaa@advancingjustice-
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	16	14	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD)	: 0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUAR	TER: 55	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	, 33	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		34	0	1	
TOTAL ESTIMATED CASE WORK	CHOURS SPENT:	638	J	,	
	, r		ATA		
	REACH/COMMUNITY ED				
	ORMATION ON SPECIA				
Date Location Type (If Applicable)	of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
8/5/17 San Francisco Nihor 9/27/17	nachi Street Fair Outreach	Nikkei Re	sisters	50 3	
TOTAL # OF SPECIAL () TOTAL ESTIMATED # OF SPECIAL OUTRE	DUTREACH ACTIVITIES EACH ACTIVITY HOURS		<u>3</u>		
TOTAL # OF COMMUNITY LEGAL EI		_	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 686

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 11 Caucasian: 1 75-84: African American: 4 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 28 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 14 Chinese: 0 Female: 14 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 28 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 6 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 27 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 28 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

26

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	2	2	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	0	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	4	4	0	0			
F2. Supplemental Security Income (SSI):	6	2	0	2			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Provider Name: La Raza Centro Legal, Inc. Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org AAA Contact Email: Michael Zaugg@sfgov.org County(ies): City & County of San Francisco, CA Provider Contact Email: michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Email: Michael Zaugg@sfgov.org County(ies): City & County of San Francisco, CA Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: Michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Provider Contact Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Provider Contact Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Provider Contact Email: michael Zaugg@sfgov.org Operated Phone: 415 553-3408 Operated Phone: 415 553-3408 Operated P	Quarter: 1									
Provider Name: La Raza Centro Legal, Inc. Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@rcl.org NDIVIDUAL RIGHTS G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		•	partment of A			a: 115 255 67	700	AAA Contac	t Email: <i>Mich:</i>	ool 7augg@sfgov.org
Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@ rcl.org			Logal Inc	777	Contact i none					
NDIVIDUAL RIGHTS G1. Immigration/Naturalization: 1				aria Victor Prov	rider Contact Ph			-		
G1. Immigration/Naturalization: 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			113011, L3p., III	and victor 110v	Taci Contact i	10110. 470 000	-3400	T TOVIGOT GOT	naot Email. 7)	ran @n cn.org
G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				1		1			0	
Continue	_		, l					_		
H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: 28 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED AND ADVICE TOTAL LIMITED AND ADVICE TOTAL LIMITED AND ADVICE TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Weekly in h LRCL Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first			II.							
H1. Estate Planning/Wills/Trusts: 5 0 2 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 0 0 0 H4. Other Miscellaneous: 3 0 0 0 0 0 TOTAL CASES OPENED IN QUARTER: 28 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION 14 2 3 TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Operated legal clinic for low income senrios at Currey Senior Center first			ļ	U		0	(U	
H2. Advance Health Care Directives (AHCD): O O O O O O O O O O O O O O O O O O				5		0	-		0	
H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: 28 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL LOUNSEL TOTAL LIMITED TOTAL LEGAL AND ADD. SERVICES REPRESENTATION 14 2 TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 Operated legal clinic for low income senios at Currey Senior Center first Elderly and disabled 35 Operated legal clinic for low income senios at Currey Senior Center first		-	(AHCD):							
H4. Other Miscellaneous: 3			(/4/05).							
TOTAL CASES OPENED IN QUARTER: 28 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL LIMITED ADD. SERVICES REPRESENTATION 14 2 TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 Operated legal clinic for low income senrios at Currey Senior Center first		•								
TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 14 2 3 TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first								r		
AND ADVICE ADD. SERVICES REPRESENTATION 14 2 3 TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first	101	AL CASES OPENED IN	I QUARTER:	28						
TOTAL ESTIMATED CASE WORK HOURS SPENT: 646 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first										
Date Location (If Applicable) Type of Outreach Activity Weekly in h Allied Agen Curry Senior Center CUTREACH/COMMUNITY EDUCATION ACTIVITIES INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Type of Outreach Activity Figure 1 Coperated legal Senior Clinic Operated legal clinic for low income senios at Currey Senior Center first Figure 2 Figure 3 Figure 3 Figure 3 Figure 3 Figure 4 Figure 3 Figure 4 Figure						14	2		3	
Date Location (If Applicable) Type of Outreach Activity Weekly in h Allied Agen Curry Senior Center CUTREACH/COMMUNITY EDUCATION ACTIVITIES INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Type of Outreach Activity Figure 1 Coperated legal Senior Clinic Operated legal clinic for low income senios at Currey Senior Center first Figure 2 Figure 3 Figure 3 Figure 3 Figure 3 Figure 4 Figure 3 Figure 4 Figure	то	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	646					
INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first				Į.		TIVITIES DAT	TA .			
Date Location (If Applicable) Type of Outreach Activity Outreach Groups Targeted By Outreach People Hours Reached Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first										
Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first			INFORMA	ATION ON SPEC	IAL OUTREAC					
Weekly in h LRCL La Raza Centro Legal Senior Clinic Elderly and disabled 35 0 Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first	Date		Type of Out	reach Activity			eted By			
Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first		(If Applicable)				Cuttodon			Tiodio	
Allied Agen Curry Senior Center Operated legal clinic for low income senrios at Currey Senior Center first	Weekly in h	LRCL	La Raza Cer	ntro Legal Senior	Clinic	Elderly and o	disabled	35	0	
senrios at Currey Senior Center first										
Thursday of every month on MOLL with		1 ,	senrios at C	Currey Senior Cent	ter first	======				
Curry Senior Center					MOU with					
Monthly Lat 30th Street Senior Met with community care providers in Local area service providers 25 7	Monthly Lat	30th Street Senior			oviders in	Local area se	ervice providers	25	7	
Center various areas such as medical care, in-		Center	various area	as such as medica	al care, in-	,				
home supportive care, hospice, counseling, public services, social services,			counseling.	ortive care, nospi nublic services, s	ce, social services.					
fraud and abuse prevention, and			fraud and a	buse prevention,	and					
intercultural communication and service management once a month					and service					

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

August 201	Presented to SRO Tenants Meeting and Participated in Tenants Organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	55	7
September	San Francisco public Library - on LOK	Presented at Aging Your way Event 2017 by on LOK on Federal and State Civil Rights Law and Protections Against Housing discrimination	Seniors, Adult with Disabilities, Support Staff	55	15
Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours				
September	SAN FRANCISCO PUBLIC LIBRARY	CIVIL RIGHTS AND HOUSING DISCRIMINATION	SENIORS, ADULTS WITH DISABILITIES, SERVICE PROVIDERS, LOCAL	55				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

Total Units of Service for Quarter (Unit=1 Hour):

Fiscal Year: 2017-2018

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Phone: 415 355-6790 AAA Contact Name: Michael Zaugg AAA Contact Email: michael.zaugg@sfgov.org Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco Provider Contact Phone: 415 567-6255 Provider Contact Name: Ester Leong Provider Contact Email: eleong@apilegaloutreach. Total Unduplicated Client Count for Quarter: 31 Total Cases Closed in Quarter: 48

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS

598

CLIENT CH		ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	3	Two or More Races:	0
65-74:	14	Caucasian:	4
75-84:	6	African American:	3
85+:	6	Native American/Native Alaskan:	0
Client Declined to Provide Information:	2	Asian/Pacific Islander	
Total:	31	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	6	Chinese:	13
Female:	25	Filipino:	2
Client Declined to Provide Information:	0	Japanese:	3
Total:	31	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	22	Vietnamese:	2
Homebound:	0	Guamanian:	0
Lives Alone:	0	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0
Limited English:	12	Race Unknown/Some Other Race:	3
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	26	Total:	31
Greatest Economic Need (Non-Minority):	4		
Greatest Economic Need (Minority Status Unknown	wn): 1		

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			EES CLOSED IN QUART ed by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	L Represe
DNSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		1	1	0	
A2. Contracts/Warranties:		0	0	0	
A3. Other Consumer/Finance:		0	0	0	
PLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
MILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	0	0	
ALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		0	0	0	
USING					
E1. Landlord-Tenant (Subsidized or Private Housing):		4	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	
E3. Other Housing:		1	1	0	
COME MAINTENANCE					
F1. Social Security:		0	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6	AAA Name: Depar	rtment of Ag	ing and Adult Se	rvices AAA					
AAA Contact Name:	Michael Zaugg		AAA C	Contact Phone: 4	15 355	-6790	AAA Contact	Email: mic	chael.zaugg@sfgov.org
Provider Name	e: Nihonmachi Legal	Outreach d	ba API Legal Out	reach	Co	unty(ies): San Franc	isco		
Provider Contac	ct Name: <i>Ester Leon</i> g	1	Provid	er Contact Phone	: 415 5	67-6255	Provider Con	tact Email:	eleong@apilegaloutreach.
INDIVIDUAL RIGHTS									
G1. Immigration	n/Naturalization:	Г	6		6	0		3	
G2. Elder Abuse	e/Neglect/Exploitation:	Г	10		7	0		4	
G3. Other Indivi	idual Rights:	Г	0		0	0		0	
MISCELLANEOUS									
H1. Estate Plann	ning/Wills/Trusts:	Г	7		6	0		7	
H2. Advance He	ealth Care Directives (A	HCD):	0		0	0		0	
H3. Financial Po	owers of Attorney:	Г	1		1	0		3	
H4. Other Misce	ellaneous:	Г	2		2	0		0	
TOTAL (CASES OPENED IN C	UARTER:	32	TOTAL CASES	CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COUNS		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					28	0		20	
TOTAL	. ESTIMATED CASE V	VORK HOUF	RS SPENT:	560					
		OUTREACH	COMMUNITY ED	UCATION ACTIV	ITIES C)ATA			
		INFORMA	TION ON SPECIA	I OUTREACH A	CTIVITI	FS			
Date Loc	cation		each Activity			argeted By	Est # of	Est.	
	Applicable)	Type of Out	each Activity		ıtreach	argeted by	People Reached	Hours	
Ongoing	PILO Office	Newsletter:	Senior Rights Bulle	etin	eneral P	ublic, Service Providers	0	3	
	TOTAL # OF SPEC	CIAL OUTRE	ACH ACTIVITIES	IN THE QUARTE	:R·	1			
TOTAL ESTIMAT	TED # OF SPECIAL O					3			
			IMUNITY LEGAL I						
Data Los			IMONITY LEGAL				Est # of	Fot	
	cation Applicable)	Topic		18	rgeted i	Audience	Participants	Est. Hours	
7-19/2017 Ins	stiture on Aging		ship Meeting Presei of elder abuse ed		ervice Pi	roviders	13	16	
8/2/2017 Ba	yanihan	Bayanihan C	Community Center (Outreach	eneral P	ublic	96	1	
8/15/2017 66	6 Ellis Street	Senior Brow	n Bag Resource Ev	rent G	eneral P	ublic	85	2	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

9/20/2017	Bayview Apartments	Bayview Apartments Community Workshop: elder abuse prevention and awareness	General Public	14	6
9/27/2017	San Francisco Main Library	Aging Your Way Tabling: elder abuse prevention, naturalization, estate planning	General Public	42	9
9/30/2017	City Hall	Family Wealth Forum: elder abuse prevention, estate planning	General Public	52	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@Jaesf.org

Total Unduplicated Client Count for Quarter: 233

Total Cases Closed in Quarter: 185

Total Units of Service for Quarter (Unit=1 Hour): 2303

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 62 Two or More Races: 23 65-74: 107 Caucasian: 124 75-84: African American: 43 27 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 233 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 94 Chinese: 37 Female: 139 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 233 Korean: 0 Laotian: **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 164 Homebound: Guamanian: 18 0 Lives Alone: Hawaiian: 151 0 Institutionalized: Samoan: 18 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 19 0 Limited English: 53 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 74 233 Greatest Economic Need (Non-Minority): 46 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

30

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	15	2	6	2
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	8	0	0	3
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	149	78	16	17
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	2	3	0
F2. Supplemental Security Income (SSI):	23	12	11	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6 AAA Name: Department of A	ging and Adult S	ervices AAA						
AAA Contact Name: Michael Zaugg	AAA	Contact Phone: 415 355	-6790	AAA Contact Email: mic	chael.zaugg@sfgov.org			
Provider Name: Legal Assistance to the Elde	vider Name: Legal Assistance to the Elderly County(ies): San Francisco							
Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@laesf.org								
DIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	17	14	0	3				
G3. Other Individual Rights:	1	1	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	1	0	0	3				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	1	1	0	0				
H4. Other Miscellaneous:	4	4	0	0				
TOTAL CASES OPENED IN QUARTER:	233	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE				
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		120	37	28				
TOTAL ESTIMATED CASE WORK HOL	IRS SPENT:	2303						
OUTREAC	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:								
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1								

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 344

Total Cases Closed in Quarter: 322

Total Units of Service for Quarter (Unit=1 Hour): 1447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 160 Caucasian: 229 75-84: African American: 98 75 85+: Native American/Native Alaskan: 3 43 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 344 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 95 Chinese: 0 Female: 249 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 5 Total: 344 Korean: 0 Laotian: 2 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 132 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 38 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 30 13 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 14 Greatest Economic Need (Minority): Total: 56 344 Greatest Economic Need (Non-Minority): 57 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	5	6	0	1
A3. Other Consumer/Finance:	15	11	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	6	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	7	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	85	55	15	8
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	5	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

arter: 1									
SA: 7	AAA Name: Aging	and Adult Serv	rices Bureau	ı-County Empl	oyment ar	nd Human Services De	epartment		
AA Contact Na	ame:		AAA	Contact Phone	:		AAA Contac	t Email:	
Provider	Name: Contra Costa Senio	or Legal Servic	es es		Co	unty(ies): Contra Co	sta		
Provider Contact Name: Verna Haas			Prov	ider Contact Ph	one: 925 6	609-7900	Provider Contact Email: Verna.haas@ccsls.o		
IVIDUAL RIG	SHTS								
G1. Immi	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation:		35		19	4		9	
G3. Other	Individual Rights:		0		0	0		0	
CELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		44		28	15		0	
H2. Advar	nce Health Care Directives (AF	ICD):	93		17	76		0	
H3. Finan	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		50		30	7		1	
тс	OTAL CASES OPENED IN QU	JARTER:	343	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
				AND ADV	182	ADD. SERVICES	KLPKLSLINI	19	
'	OTAL ESTIMATED CASE W	OUTREACH/CO	r	1427 DUCATION AC	TIVITIES [DATA			
		INFORMATIO	N ON SPEC	IAL OUTREAC	H ACTIVIT	IES			
Date	Location T (If Applicable)	ype of Outreach	n Activity		Groups To Outreach	argeted By	Est # of People Reached	Est. Hours	
9/11/17	San Pablo S	Services Availab	e at CCSLS		Seniors		7	3	
9/11/17	Rodeo	Services Available at CCSLS		Seniors		6	3		
,							,		
TOT::	TOTAL # OF SPECI					2			
TOTAL ES	TIMATED # OF SPECIAL OU	JTREACH ACTI	VITY HOUR	S IN THE QUA	RTER:	6			
	INFORMATIO	ON ON COMMU	NITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date		opic			Targeted	Audience	Est # of Participant	Est.	
0/2/17	(If Applicable)	AUCD comina:			Conicus				
8/3/17		AHCD seminar	ICC CCI D-···		Seniors		15		
8/23/17		Participated in II			Providers		25		
8/24/17	PH	Presented to APS	and MDT re	e elder abuse	Providers		40	3	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

4

14

8/29/17 PH Elder Abuse Elder Abuse Owners of Long-term care facilities 40 2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: lacksquare

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc.o*

Total Unduplicated Client Count for Quarter: 265

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 1017

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 75 Two or More Races: 3 65-74: 106 Caucasian: 166 75-84: African American: 63 14 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 265 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 103 Chinese: 11 Female: 161 Filipino: 32 Client Declined to Provide Information: 1 Japanese: Total: 265 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 112 Vietnamese: 1 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 135 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 16 9 Limited English: 73 Race Unknown/Some Other Race: 17 Client Declined to Provide Information: Rural: 15 7 Greatest Economic Need (Minority): Total: 265 76 Greatest Economic Need (Non-Minority): 50 Greatest Economic Need (Minority Status Unknown): 2

55

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver Provider Contact Phone: 650 517-8917 Provider Contact Email: mshawver@legalaidsmc.o

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Cod	(Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	19	4	4	0		
A2. Contracts/Warranties:	9	5	2	0		
A3. Other Consumer/Finance:	9	3	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	2	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	1	0	0		
C3. Other Family:	7	1	0	1		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	57	30	12	2		
D2. Medicare:	5	2	1	0		
D3. Other Health/Community Based Care:	2	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	74	39	1	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0		
E3. Other Housing:	18	0	0	1		
INCOME MAINTENANCE						
F1. Social Security:	19	6	8	1		
F2. Supplemental Security Income (SSI):	12	4	6	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	3	2	1	0		

Fiscal Year: 2017-2018

Quarter: 1						
PSA: 8 AAA Name: S	San Mateo County A	rea Agency o	n Aging			
AAA Contact Name: Michelle Makin	0	AAA	Contact Phone: 650 573	-3527	AAA Contact Email: mn	nakino@smcgov.org
Provider Name: Legal Aid Soc	ciety of San Mateo C	ounty	Co	unty(ies): San Mateo)	
Provider Contact Name: M. Stac	ey Hawver	Provid	der Contact Phone: 650 5	17-8917	Provider Contact Email:	mshawver@legalaidsmc.o
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploita	tion:	18	8	2	2	
G3. Other Individual Rights:		1	0	1	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		6	3	2	1	
H2. Advance Health Care Directiv	es (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		16	6	7	0	
TOTAL CASES OPENED	IN QUARTER:	280	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE	
	·		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			117	49	9	
TOTAL ESTIMATED CA	SE WORK HOURS S	SPENT:	984			
	OUTREACH/CO	MMUNITY ED	DUCATION ACTIVITIES	DATA		
	INFORMATIO	N ON SPECIA	AL OUTREACH ACTIVITI	IES		
Date Location	Type of Outreac	h Activity		argeted By	Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
8/4/2017 San Mateo	San Mateo Senio	or Resource Fa	Seniors		100 8.5	
9/30/2017 San Mateo	San Mateo Heal	th and Wellne	ss Fair Seniors		100 4.5	
TOTAL # OF	SPECIAL OUTREAC	□ ACTIVITIES	IN THE CHAPTED:	2		
TOTAL ESTIMATED # OF SPECI				13		
			-			
		NITY LEGAL	EDUCATION PROGRAM			
Date Location (If Applicable)	Topic		Targeted A	Audience	Est # of Est. Participants Hours	
7/10/2017 San Mateo	Aging & Adult M	tg	Service P	roviders	30 2.5	
7/10/2017 San Mateo	Adult Abuse Pre	vention Comm	Service P	roviders	10 1	
9/7/2017 South San Francisco	HPSM Consume Meeting	r Advisory Cor	nmittee HPSM me	embers including seniors	18 2.5	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver Provider Contact Phone: 650 517-8917 Provider Contact Email: mshawver@legalaidsmc.o

9/11/2017	San Mateo	Commission on Aging Meeting	seniors, service providers	30	1.5
9/11/2017	San Mateo	Adult Abuse Prevention Comm.	service providers	10	1
9/20/2017	Half Moon Bay	Rotacare Clinic Presentation on Public Benefits/Immigrants	Immigrants, seniors	3	3
9/21/2017	San Mateo	OAA Provider Mtg	service providers	30	2
9/23/2017	Daly City	Public Benefits/Know Your Rights	Immigrants, seniors	40	5
9/26/2017	South San Francisco	H.S.A Training on Public Benefits/Immigrants	County Staff	25	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@Jashicap.org

Total Unduplicated Client Count for Quarter: 319

Total Cases Closed in Quarter: 93

Total Units of Service for Quarter (Unit=1 Hour): 1727

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 53 Two or More Races: 65-74: 144 Caucasian: 96 75-84: African American: 84 87 85+: Native American/Native Alaskan: 35 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 319 Asian Indian: 16 **CLIENT GENDER** Cambodian: 0 Male: 102 Chinese: 29 Female: 217 Filipino: 17 Client Declined to Provide Information: 0 Japanese: Total: 319 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 119 Vietnamese: 1 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 3 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 77 10 Limited English: 62 Race Unknown/Some Other Race: 47 Client Declined to Provide Information: Rural: 0 5 Total: Greatest Economic Need (Minority): 144 319 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

43

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	1	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	55	1	10	15	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	23	4	1	2	
D2. Medicare:	43	4	3	2	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	13	3	0	0	
F2. Supplemental Security Income (SSI):	53	14	4	4	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

0

0

5

324

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org Provider Name: Legal Assistance for Seniors County(ies): Alameda Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org **INDIVIDUAL RIGHTS** 2 2 G1. Immigration/Naturalization: 48 1 7 5 G2. Elder Abuse/Neglect/Exploitation: 6 80 0 0 0 G3. Other Individual Rights: 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 0 0 0 0

H4. Other Miscellaneous:

TOTAL CASES OPENED IN QUARTER:

H2. Advance Health Care Directives (AHCD):

H3. Financial Powers of Attorney:

TOTAL COUNCEL TOTAL LIMITED TOTAL LEGAL

0

0

1

0

0

0

0

0

0

TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION

36 26 31

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1322

INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
7/14/17	Satellite Housing, Inc CE Site – Berkeley, CA	Senior Fair	Seniors and Caregivers	362 13.2		
8/12/17	New Hope Baptist Church-CE site – Oakland, CA	Senior Fair	Seniors	120 13.6		
9/21/17	Oakland Zoo - CE Site - Oakland, CA	Seniors Fair	Seniors and Caregivers	1000 31.9		
9/19/17	Lake Merrit Garden Center - CE Site - Oakland, CA	Senior Fair	Seniors	150 19.8		
9/19/17	Berkeley Adult School - CE Site - Berkeley, CA	Senior Fair	Seniors	25 7.2		

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@Jashicap.org

9/8/17	Southlake Tower - CE Site - Oakland, CA	Senior Fair	Seniors	100 10
9/10/17	Oakland City Hall - Oakland, CA	Health Fair	Seniors and Caregivers	450 35
9/15/17	Fremont Senior Center - CE Site – Fremont, CA	Senior Fair	Seniors	80 6.3
8/15/17	The Well Christian Community Church – Livermore, CA	Health Fair	Seniors and Caregivers	75 15
9/26/17	Jewish Community Center of the East Bay - Berkeley, CA	Senior Fair	Senior service provider	90 9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 162

	INFORMA	TION ON COMMUNITY LEGAL ED	UCATION PROGRAMS/ACTIVITIES	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
7/12/17	Oak Center Towers - CE Site – Oakland, CA	General LAS	Seniors	44 13.
7/12/17	Center for Elders Independence - CE Site – Oakland, CA	Citizenship for Seniors	Seniors	10 4.
7/12/17	Alameda County Bar Association – Oakland, CA	Keeping Elders Safe	Senior service provider	30
7/13/17	Bancroft Senior Homes - CE Site – Oakland, CA	Consumer Fraud	Seniors	17
7/20/17	Altenheim Senior Housing - CE Site – Oakland, CA	Medicare Alert	Seniors	9 1
7/21/17	Community Health for Asian Americans – Oakland, CA	General LAS	Senior service provider	7 1
7/21/17	Wittenberg Manor - CE Site – Hayward,	Keeping Elders Safe	Seniors	11

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@Jashicap.org

7/23/17	Fremont Gurdwara Sahib - CE Site – Fremont, CA	Keeping Elders Safe	Seniors	14 13.3
7/26/17	St. Joseph's Senior Apartments - CE Site – Oakland, CA	General LAS	Seniors	10 6.6
7/28/17	Fruitvale San Antonio Senior Center - CE Site – Oakland, CA	Medicare Alert	Seniors	15 4.75
7/28/17	Multicultural Institute – Berkeley, CA	Citizenship for Seniors	Seniors	8 12.6
8/8/17	Ridgeview Commons - CE Site – Pleasanton, CA	General LAS	Seniors	75 10.7
8/9/17	San Leandro Adult School- CE Site – San Leandro, CA	Medicare Alert	Seniors	70 6.6
8/9/17	Bayside Park - Watermark Retirement Community – Emeryville, CA	Consumer Fraud	Seniors	5 5.6
8/14/17	Alameda Commission on Aging – Oakland, CA	General LAS	Seniors	30 4.6
8/16/17	Altenheim Senior Housing - CE Site – Oakland, CA	General LAS	Seniors	6 12
8/23/17	Congressman Eric Stalwell's Office – Castro Valley, CA	General LAS	Senior service provider	10 6.2
8/24/17	Pleasanton Public Library - CE Site – Pleasanton, CA	Consumer Fraud	Seniors	7 5.9
8/24/17	Congresswoman Barbara Lee's Office – Oakland, CA	General LAS	Senior Service Provider	9 5.2
9/6/17	Las Bougainvilleas - CE Site – Oakland, CA	Medicare Alert	Seniors	14 7.2

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

9/11/17	Native American Health Center - CE Site – Oakland, CA	General LAS	Senior service provider	12 6.2
9/13/17	Lawrence Moore Manor - CE Site – Berkeley, CA	General LAS	Seniors	1 5.19
9/14/17	Mastick Senior Center - CE Site – Alameda, CA	Create a Secure Future	Seniors	64 10.6
9/14/17	San Leandro Senior Community Center – San Leandro, CA	General LAS	General LAS Seniors	
9/18/17	Orchards Senior Homes - CE Site – Oakland, CA	General LAS Seniors		6 8.0
9/19/17	Berkeley Adult School - CE Site – Berkeley, CA	General LAS	Seniors	25 0.4
9/20/17	Altenheim Senior Housing - CE Site – Oakland, CA	Keeping Elders Safe	Seniors	15 8.0
9/22/17	Fremont, City of - CE Site – Fremont, CA	Seniors' Guide to Public Benefits: Show Me the \$	Senior service provider	10 11.
9/25/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site – Oakland, CA	Create a Secure Future	Seniors	5 6.
9/25/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site – Oakland, CA	Create a Secure Future	Seniors	20 3.
9/27/17	Berkeley Health and Human Services – Albany, CA	Keeping Elders Safe	Seniors	40 8.
9/29/17	Stoneridge Creek – Pleasanton, CA	General LAS	Seniors	195 12.

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510 577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

456

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 420

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2556

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 30 65-74: 156 Caucasian: 265 75-84: African American: 146 7 85+: Native American/Native Alaskan: 12 60 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 420 Asian Indian: 15 **CLIENT GENDER** Cambodian: 0 Male: 165 Chinese: 34 Female: 255 Filipino: 17 Client Declined to Provide Information: 0 Japanese: 3 Total: 420 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 13 188 Homebound: Guamanian: 26 0 Lives Alone: Hawaiian: 103 0 Institutionalized: Samoan: 8 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 49 4 Limited English: Race Unknown/Some Other Race: 81 10 Client Declined to Provide Information: Rural: 0 7 Greatest Economic Need (Minority): Total: 113 420 Greatest Economic Need (Non-Minority): 47 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	12	2	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	19	18	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	11	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	6	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	11	1	0
D2. Medicare:	12	12	1	0
D3. Other Health/Community Based Care:	8	9	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	43	43	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	34	25	5	0
INCOME MAINTENANCE				
F1. Social Security:	10	13	2	0
F2. Supplemental Security Income (SSI):	34	26	4	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	10	0	0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacil, SALA	A Directing At Prov	vider Contact Phone: 408 2	95-5991	Provider Contact Email:	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	2	2	0	0	
G2. Elder Abuse/Neglect/Exploitation:	40	30	3	4	
G3. Other Individual Rights:	5	6	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	79	78	25	0	
H2. Advance Health Care Directives (AHCD):	26	8	22	0	
H3. Financial Powers of Attorney:	15	12	8	0	
H4. Other Miscellaneous:	20	18	1	0	
TOTAL CASES OPENED IN QUARTER	R: 420	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		369	77	10	

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
7/12/17	Sullivan & Cromwell Law Firm in Palo Alto	Represent SALA at Pro Bono Event Planning Meeting Sponsored by Silcon Valley Campaign for Legal Services	Legal Aid Agencies and Campaign members	12				
7/27/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	5				
8/7/17	Bay Area Legal Aid in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10 1				
8/24/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service Providers and advocates that on Elder Abuse Task Force	6 3				

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

8/24/17	Law Foundation Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	13	2
9/14/17	San Jose Senior Citizens' Commission Meeting at San Jose City Hall	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations for	Members of the Commission and City Staff for the	10	4.5
9/27/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers andd advocates that on elder Abuse	6	2.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou
Organization for (including		Presentation on Good Legal Health (including Elder Abuse prevention & Planning for the Future)	Senior participants at the center	50
7/19/17	Sunnyvale Senior Center	Presentation on Housing & Legal Rights in conjunction with Project Sentinel	Senior participants at the center	16 3
7/20/17	Wesley Manor Senior Housing in Campbell	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	23 4
7/26/17	Evergreen Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	45
8/16/17	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	70 2
9/7/17	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	71 4
9/14/17	Eastside Neighborhood Center in San Jose	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	140

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Τ						
	9/20/17	Berryessa	Presentation on Good Legal Health	Senior participants at the center	121	3.6
	,	Community Center in	(including Elder Abuse prevention)	,		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Ana Hernandez Provider Contact Phone: 209 644-2636 Provider Contact Email: aher@elconcilio.org

Total Unduplicated Client Count for Quarter: 291

Total Cases Closed in Quarter: 295

Total Units of Service for Quarter (Unit=1 Hour): 534

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 75 Two or More Races: 0 65-74: 119 Caucasian: 37 75-84: African American: 50 6 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 24 Total: 291 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 145 Chinese: 0 Female: 146 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 291 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 20 0 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 Limited English: 168 Race Unknown/Some Other Race: 235 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 138 291 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Ana Hernandez Provider Contact Phone: 209 644-2636 Provider Contact Email: aher@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	13	0		
A2. Contracts/Warranties:	0	0	2	0		
A3. Other Consumer/Finance:	0	0	16	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	4	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	11	0		
D2. Medicare:	0	0	19	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	2	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0		
E3. Other Housing:	0	0	22	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	33	0		
F2. Supplemental Security Income (SSI):	0	0	5	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	7	0		

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11 AAA Name: San Joaquin Coun	ty-Departmer	nt of Aging and Communit	y Services		
AAA Contact Name: Barbara Parrish		AAA Contact Phone: 209 468-1422 AAA Contact Email			arrish@sjgov.org
Provider Name: Council for the Spanish Speaki	ng	Cor	unty(ies): San Joaqu	in	
Provider Contact Name: Ana Hernandez	Pro	ovider Contact Phone: 209 6	44-2636	Provider Contact Email:	aher@elconcilio.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	12	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	6	0	
G3. Other Individual Rights:	0	0	12	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	18	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	7	0	
H4. Other Miscellaneous:	0	0	103	0	
TOTAL CASES OPENED IN QUARTER:	0	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		0	295	0	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	534			
OUTREACH/O	OMMUNITY	EDUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREA	CH ACTIVITI	ES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	CTIVITY HOUI	RS IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	ON PROGRAM	MS IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC	CATION HOU	RS IN THE QUARTER:	0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209 532-6272 x205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 57

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 45 Caucasian: 92 75-84: African American: 35 2 85+: Native American/Native Alaskan: 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 105 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: 0 Female: 74 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 105 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 105 1 Greatest Economic Need (Minority): 3 Total: 105 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209 532-6272 x205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	<u> </u>				
A1. Bankruptcy/Debt Collection:	0	2	0	0	
A2. Contracts/Warranties:	0	3	0	0	
A3. Other Consumer/Finance:	3	17	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	0	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	0	2	0	0	
D3. Other Health/Community Based Care:	0	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	18	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0	
E3. Other Housing:	2	6	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	1	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	1	0	0	
F4. Other Income Maintenance:	0	1	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging	1						
AAA Contact Name: Doreen Schmidt	AAA Contact Phone: 2	209 532-6272 x205	AAA Contact Email: ds	chmidt@area12.org			
Provider Name: Catholic Charities Diocese of Stockton	า	County(ies): Alpine,	Amador, Calaveras, Mari	posa,			
Provider Contact Name: Catherine Driver	Provider Contact Phone	e: 209 532-7632	Provider Contact Emai	: cdriver@ccstockton.org			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	6	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	Í			
G3. Other Individual Rights:	2	13	0				
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	6	16	0	r			
H2. Advance Health Care Directives (AHCD):	0	2	0	Í			
H3. Financial Powers of Attorney:	0	3	0				
H4. Other Miscellaneous:	4	10	0				
TOTAL CASES OPENED IN QUARTER:	22 TOTAL CASES	CLOSED IN QUARTER BY	CASE CLOSED CODE	-			
	TOTAL COUNSI AND ADVICE	_	TOTAL LEGAL REPRESENTATION	_			
		112	0				
TOTAL ESTIMATED CASE WORK HOURS SPEN	T: 57						
OUTREACH/COMMU	INITY EDUCATION ACTIV	TITIES DATA					
TOTAL # OF SPECIAL OUTREACH AC	TIVITIES IN THE QUARTE	ER: 0					
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION		_					
TOTAL ESTIMATED # OF COMMISSION FEEDOCATION	THE GUARTE	:R: 0					

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831 688-0400 x819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831 426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 134

Total Cases Closed in Quarter: 137

Total Units of Service for Quarter (Unit=1 Hour): 1392

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 56 Caucasian: 97 75-84: African American: 28 1 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 14 Total: 134 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 50 Chinese: 0 Female: 84 Filipino: 0 Client Declined to Provide Information: 0 Japanese: Total: 134 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 70 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 41 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 0 Limited English: Race Unknown/Some Other Race: 34 11 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 134 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831 688-0400 x819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831 426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	10	10	1	0	
A2. Contracts/Warranties:	7	4	4	0	
A3. Other Consumer/Finance:	8	8	2	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	0	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	1	0	1	
D2. Medicare:	4	3	0	0	
D3. Other Health/Community Based Care:	3	3	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	34	27	4	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	2	0	
E3. Other Housing:	7	8	1	0	
INCOME MAINTENANCE					
F1. Social Security:	9	3	1	2	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	3	2	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13 AAA Name: Seniors Council	il of Santa Cruz an	d San Benito Counties, I	nc.		
AAA Contact Name: Patty Talbott	AAA	Contact Phone: 831 688-	0400 x819	AAA Contact Email: pat	tyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Service	es	Cou	ınty(ies): Santa Cruz	County & San Benito	Cou
Provider Contact Name: Creighton Anthony Me	endivil Provid	der Contact Phone: 831 4	26-8824	Provider Contact Email:	creightonmendivil@senio
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	12	6	2	1	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	3	2	0	0	
H2. Advance Health Care Directives (AHCD):	1	1	0	0	
H3. Financial Powers of Attorney:	11	4	8	0	
H4. Other Miscellaneous:	4	5	1	0	
TOTAL CASES OPENED IN QUARTER:	134	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		102	26	9	
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	1392			
OUTREAC	H/COMMUNITY E	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559 600-4405 AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 366

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 51 Two or More Races: 0 65-74: 58 Caucasian: 50 75-84: African American: 19 22 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 136 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 64 Chinese: 0 Female: 72 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 136 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 67 0 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 Limited English: 23 Race Unknown/Some Other Race: 52 Client Declined to Provide Information: Rural: 8 1 Greatest Economic Need (Minority): Total: 74 136 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559 600-4405 AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	3	1	0	
A2. Contracts/Warranties:	5	5	0	0	
A3. Other Consumer/Finance:	0	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	7	2	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	70	70	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	8	5	1	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	2	2	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	1	1	

Fiscal Year: 2017-2018

Quarter: 1

Quarter: 1							
	no-Madera Area Agend		o. FEO 200 410	_	۸ ۸ ۸	Empile etc.	illa n Ofmana
AAA Contact Name: Yvonne Hamilton		AAA Contact Phon				Email: ynam .	ilton@fmaaa.org
Provider Name: Central California				ies): Fresno & M		"	
Provider Contact Name: Paul C. Mul	llen	Provider Contact P	hone: <i>559 570-12</i>	22 <i>4</i>	Provider Conf	tact Email: p i	mullen@centralcallegal.
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:			0	0		0	
G2. Elder Abuse/Neglect/Exploitation:			0	0		0	
G3. Other Individual Rights:	(0	0		0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	16	5	7	0		0	
H2. Advance Health Care Directives (A	AHCD):	3	2	0		0	
H3. Financial Powers of Attorney:	(0	0		0	
H4. Other Miscellaneous:	19		0	0		0	
TOTAL CASES OPENED IN (QUARTER: 13	TOTAL CA	ASES CLOSED II	N QUARTER BY CA	ASE CLOSE	CODE	
	r	TOTAL CO		TAL LIMITED	TOTAL LEG		
		AND AD			REPRESENTA	ATION	
			99	6		1	
TOTAL ESTIMATED CASE V	WORK HOURS SPENT	310					
	OUTREACH/COMMUN	NITY EDUCATION A	CTIVITIES DATA				
	INFORMATION ON	SPECIAL OUTREAG	CH ACTIVITIES				
Date Location	Type of Outreach Activ	vity	Groups Targete	ed By		Est.	
(If Applicable)			Outreach		People Reached	Hours	
			-			_	
9/20 & 9/2 VFW 8900 Fresno	Stand down: Senior Ve	et Legal Check-up	Senior Veteran	S	350	32	
TOTAL # OF SPE	CIAL OUTREACH ACT	IVITIES IN THE QUA	ARTER:	1			
TOTAL ESTIMATED # OF SPECIAL C				32			
			,				
	ION ON COMMUNITY I	LEGAL EDUCATION					
Date Location (If Applicable)	Topic		Targeted Audie	ence	Est # of Participants	Est. Hours	
7/19/17 Fresno Vet Center	Estate Planning Legal (Clinic	Senior Veteran	ıs.	6	8	
8/16/17 Fresno Vet Center	Estate Planning Legal (Senior Veteran		6	8	
9/20/17 VFW Post 8900	Estate Planning Legal (Senior Veteran		8	8	
3/20/17 NEW FOST 9300	pestate Planning Legal (CIII IIC	Seriior veteran	15	8	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559 600-4405 AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 1			
PSA: 15 AAA Name: Community Se	rvices Employment Training		
AAA Contact Name: Bobbie Wartson	AAA Contact Ph	one:	AAA Contact Email:
Provider Name: Central California Legal Ser	vices, Inc.	County(ies): Kings Co	ounty
Provider Contact Name: Paul C. Mullen	Provider Contact	Phone: 559 570-1224	Provider Contact Email: pmullen@centracallegal.c
Total Und	uplicated Client Count for Quart	er: 5	
	Total Cases Closed in Quart	er: 17	
Total Units of S	Service for Quarter (Unit=1 Hou	ır): 18	
	ACTERISTICS FOR UNDU N CASES OPENED THIS O		
CLIENT AGE	CLIENT F	ACE	
60-64:	4 Two c	or More Races:	0
65-74:	1 Cauca	sian:	3
75-84:	0 Africa	n American:	0
85+:	0 Native	e American/Native Alaskan:	0
Client Declined to Provide Information:	0 Asian	/Pacific Islander	
Total:	5 A	sian Indian:	0
CLIENT GENDER		ambodian:	0
Male:		hinese:	0
Female:	5	lipino:	0
Client Declined to Provide Information:	0	apanese:	0
Total:	5 K	orean:	0
OTHER CLIENT CHARACTERISTICS	Li	aotian:	0
Frail/Disabled:	V	ietnamese:	0
Homebound:	0 G	uamanian:	0
Lives Alone:	<u> </u>	awaiian:	0
Institutionalized:	<u>0</u> S	amoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0 0	ther Asian/Pacific Islander:	0
Limited English:	0 Race	Unknown/Some Other Race:	2
Rural:	0 Client	Declined to Provide Information:	0
Greatest Economic Need (Minority):	Total:		5
Greatest Economic Need (Non-Minority):	0		
Greatest Economic Need (Minority Status Unknown)	: 0		

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: **Bobbie Wartson** AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centracallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		1	1	0	1	
A2. Contracts/Warranties:		0	1	0	0	
A3. Other Consumer/Finance:		0	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	8	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	1	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		3	0	1	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0	
E3. Other Housing:		0	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:		0	0	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	0	
F4. Other Income Maintenance:		0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15 AAA Name: Community Services I	Employmen	t Training			
AAA Contact Name: Bobbie Wartson	AAA (Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Services, I	lnc.	Cor	unty(ies): Kings Cou	nty	
Provider Contact Name: Paul C. Mullen	Provid	der Contact Phone: 559 5	70-1224	Provider Contact Email	: pmullen@centracallegal.c
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	2	0	0	
H2. Advance Health Care Directives (AHCD):	0	1	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	5	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		14	1	2	
TOTAL ESTIMATED CASE WORK HOURS SE	PENT:	18			
OUTREACH/CON	IMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREACH	ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV	ITY HOURS	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION I	PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCAT			0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California legal Services Inc. County(ies): Tulare County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 30

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour): 121

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: 14 Caucasian: 12 75-84: African American: 3 2 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 30 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 12 Chinese: 0 Female: 18 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 30 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 1 16 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 30 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California legal Services Inc. County(ies): Tulare County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER			
(Total Cases Opened by Legal Problem Cod	le)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Problem Code) Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	1	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	22	18	1	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15 AAA Name: Community	Services Emp	loyment	t Training					
AAA Contact Name: Albert Cendejas		AAA C	Contact Phone:		AAA Contact Email:			
Provider Name: Central California legal Services Inc. County(ies): Tulare County								
Provider Contact Name: Paul C. Mullen		Provid	der Contact Phone: 559 5	70-1224	Provider Contact Email:	pmullen@centralcallegal.		
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:		0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0			
G3. Other Individual Rights:		0	0	0	0			
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:		6	1	1	0			
H2. Advance Health Care Directives (AHCD):		0	2	1	0			
H3. Financial Powers of Attorney:		0	0	0	0			
H4. Other Miscellaneous:		0	0	0	0			
TOTAL CASES OPENED IN QUART	ER:	30	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE			
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
			23	3	2			
TOTAL ESTIMATED CASE WORK	HOURS SPENT	Г:	109					
OUTRI	EACH/COMMUI	NITY ED	OUCATION ACTIVITIES D	DATA				
TOTAL # OF SPECIAL O	UTDEACH ACT	WITIES	IN THE CHARTER.					
TOTAL # OF SPECIAL O TOTAL ESTIMATED # OF SPECIAL OUTRE.				0				
				0				
	COMMUNITY	LEGAL	EDUCATION PROGRAM					
Date Location Topic (If Applicable)			Targeted /	Audience	Est # of Est. Participants Hours			
9/13/17 Porterville Sr. Center Estate	Planning		Low Incom	me Seniors	9 12			
TOTAL # OF COMMUNITY LEGAL ED		CDVMC	IN THE OUADTED:	1				
TOTAL # OF COMMUNITY LEGAL ED TOTAL ESTIMATED # OF COMMUNITY LEGA			_	12				
TOTAL ESTIMATED # OF COMMUNITY LEGA	LEDUCATION	HOURS	IN THE QUARTER:	12				

Fiscal Year: 2017-2018

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 7 Total Cases Closed in Quarter: 5 Total Units of Service for Quarter (Unit=1 Hour): 40 CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 2 60-64: Two or More Races: 65-74: 0 Caucasian: 5 75-84: African American: 3 0 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: Chinese: 0 Female: Filipino: 0 Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 6 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Race Unknown/Some Other Race: Limited English: 0 Client Declined to Provide Information: Rural: 7 Greatest Economic Need (Minority): Total: 1 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	0	1	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	1	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Qu	arte	r:	1
~~	ai co		

A Contact Name: Marilyn Mani	n		AAA Contact Phone	760 872-172	7	AAA Contact Er	mail: mann@inyocounty.us
Provider Name: California I	ndian Legal Servic	es		County	(ies): Inyo & Mo	no	
Provider Contact Name: Doro	thy Alther, Execut	ive Direct	Provider Contact Ph	one: 760 746-8	941 x122	Provider Contac	ct Email: dalther@calindian.or
VIDUAL RIGHTS							
G1. Immigration/Naturalization	ı:	0		0	0		0
G2. Elder Abuse/Neglect/Explo	itation:	0		0	0		0
G3. Other Individual Rights:	J	0		0	0		0
ELLANEOUS							
H1. Estate Planning/Wills/Trust	ts:	1		0	0		0
H2. Advance Health Care Direc	tives (AHCD):	2		0	1		0
H3. Financial Powers of Attorne	ey:	0		0	0		0
H4. Other Miscellaneous:	J	0		0	0		0
TOTAL CASES OPENI	ED IN QUARTER:	7	TOTAL CAS	SES CLOSED I	N QUARTER BY C	ASE CLOSED	CODE
		•	TOTAL COU	NSEL TO	TAL LIMITED	TOTAL LEGAL	-
			AND ADV		DD. SERVICES	REPRESENTATI	ON
				2	3		0
TOTAL ESTIMATED	CASE WORK HOU	RS SPENT:	38				
TOTAL ESTIMATED		r	38 TY EDUCATION AC	TIVITIES DATA	A		
TOTAL ESTIMATED		r		TIVITIES DAT	A		
		/COMMUNIT	TY EDUCATION AC		0		
	OUTREACH	COMMUNITE	TY EDUCATION AC	RTER:			
TOTAL # O TOTAL ESTIMATED # OF SPE	OUTREACH OF SPECIAL OUTRE	COMMUNITER ACTIVE ACTIVITY HO	ITY EDUCATION AC	RTER:	0		
TOTAL # O TOTAL ESTIMATED # OF SPE	OUTREACH OF SPECIAL OUTRE CIAL OUTREACH A	COMMUNITER ACTIVE ACTIVITY HO	ITY EDUCATION AC	RTER: RTER: PROGRAMS/A	0 0 CTIVITIES	Est#of E	ct.
TOTAL # O TOTAL ESTIMATED # OF SPE	OUTREACH OF SPECIAL OUTRE	COMMUNITER ACTIVE ACTIVITY HO	ITY EDUCATION AC	RTER:	0 0 CTIVITIES	Est # of E Participants H	st.
TOTAL # O TOTAL ESTIMATED # OF SPE INFO Date Location (If Applicable)	OUTREACH OF SPECIAL OUTRE CIAL OUTREACH A DRMATION ON COM Topic	ACTIVITY HE	ITY EDUCATION AC	RTER: RTER: PROGRAMS/A Targeted Audi	0 0 CTIVITIES		ours
TOTAL # O TOTAL ESTIMATED # OF SPE INFO Date Location (If Applicable)	OUTREACH OF SPECIAL OUTRE CIAL OUTREACH A DRMATION ON COM Topic AHCD Pro S	ACTIVITY HE	ITY EDUCATION ACTIVITIES IN THE QUAIN THE QUAIN THE QUAIN EGAL EDUCATION	RTER: RTER: PROGRAMS/A Targeted Audi Seniors	0 0 CTIVITIES	Participants H	
TOTAL # O TOTAL ESTIMATED # OF SPE INFO Date Location (If Applicable) 7/2017 7/2017	OUTREACH OF SPECIAL OUTRE CIAL OUTREACH A DRMATION ON COM Topic AHCD Pro S	EACH ACTIVACTIVITY HOMEONITY LE	ITY EDUCATION ACTIVITIES IN THE QUAIN THE QUAIN THE QUAIN EGAL EDUCATION	RTER: PROGRAMS/A Targeted Audi Seniors Seniors	0 0 CTIVITIES	Participants H	0.3
TOTAL # O TOTAL ESTIMATED # OF SPE INFO Date Location (If Applicable)	OUTREACH OF SPECIAL OUTRE CIAL OUTREACH A DRMATION ON COM Topic AHCD Pro S Do I need a	EACH ACTIVACTIVITY HOMEONIC Packet Will (brochuse Packet	ITY EDUCATION ACTIVITIES IN THE QUAIN THE QUAIN THE QUAIN EGAL EDUCATION	RTER: RTER: PROGRAMS/A Targeted Audi Seniors	0 0 CTIVITIES	Participants H	0.3 0.5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 534

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 0 65-74: 42 Caucasian: 84 75-84: African American: 26 1 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 106 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: 0 Female: 67 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 106 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 49 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 9 Client Declined to Provide Information: Rural: 41 11 Greatest Economic Need (Minority): 2 Total: 106 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: **Stephanie Barclay** Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	0	0	0	
A2. Contracts/Warranties:	2	3	1	0	
A3. Other Consumer/Finance:	3	2	3	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0	
C2. Conservatorship:	2	1	0	0	
C3. Other Family:	4	3	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	14	12	2	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	1	0	0	
E3. Other Housing:	15	10	3	0	
INCOME MAINTENANCE					
F1. Social Security:	6	6	0	1	
F2. Supplemental Security Income (SSI):	2	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

A Contact Name: Joyce Ellen Lippman		AAA	Contact Phone			AAA Contact Email: se	eniors@kcbx.ne	
Provider N	Name: Senior Legal Se	rvices Project			Co	unty(ies): San Luis C	Obispo	
Provider C	contact Name: Stephanie	e Barclay	Prov	Provider Contact Phone:			Provider Contact Email:	
IVIDUAL RIGH	HTS							
G1. Immig	ration/Naturalization:		0		0	0	0	
G2. Elder F	Abuse/Neglect/Exploitation	n:	3		2	0	0	Ī
G3. Other	Individual Rights:		4		4	0	0	
CELLANEOU	S							
H1. Estate	Planning/Wills/Trusts:		10		10	0	0	Ī
H2. Advan	ce Health Care Directives	(AHCD):	10		2	7	0	
H3. Financ	cial Powers of Attorney:		10		3	5	0	Ī
H4. Other	Miscellaneous:		7		5	0	0	
TO	TAL CASES OPENED IN	QUARTER:	106	TOTAL CA	SES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
			100	TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND AD		ADD. SERVICES	REPRESENTATION	
					70	21] 3	
TO	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	530				
		OUTREACH/O	COMMUNITY E	EDUCATION AC	CTIVITIES D	DATA		Ī
		INFORMAT	ION ON SPEC	IAL OUTREAC	H ACTIVITI			<u> </u>
Date	Location			CIAL OUTREAC		ES	Fst#of Fst	
Date	Location (If Applicable)	INFORMAT Type of Outre		CIAL OUTREAC			Est # of Est. People Hours	
Date				CIAL OUTREAC	Groups Ta	ES		
Date 8/10/17		Type of Outre			Groups Ta Outreach	ES	People Hours	
	(If Applicable) Latino Outreach	Type of Outre Preventing an Abuse	ach Activity	gainst Elder	Groups Ta Outreach	ES argeted By	People Hours Reached	
8/10/17	(If Applicable) Latino Outreach Council SLO Police	Preventing an Abuse Preventing an Abuse	ach Activity	gainst Elder gainst Elder	Groups Ta Outreach Communi	ES argeted By ty & Service Providers	People Hours Reached 20 1	

0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: **Stephanie Barclay** Provider Contact Phone: Provider Contact Email:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County County

Provider Contact Name: *Mile Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 371

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 81 Two or More Races: 6 65-74: 102 Caucasian: 236 75-84: African American: 75 12 85+: Native American/Native Alaskan: 40 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 298 Asian Indian: **CLIENT GENDER** Cambodian: Male: 122 Chinese: Female: 176 Filipino: 12 Client Declined to Provide Information: 0 Japanese: 4 Total: 298 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 41 Vietnamese: 3 Homebound: Guamanian: 19 0 Lives Alone: Hawaiian: 159 0 Institutionalized: Samoan: 1 4 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 37 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 88 1 Greatest Economic Need (Minority): Total: 64 298 Greatest Economic Need (Non-Minority): 69 Greatest Economic Need (Minority Status Unknown): 21 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County Ventura County

Provider Contact Name: *Mile Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	12	12	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	33	32	1	0
D2. Medicare:	9	9	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	26	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	19	18	1	0
F3. Pensions/Retiree Benefits:	29	28	1	0
F4. Other Income Maintenance:	12	12	0	0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18 AAA Name: Ventura Count	ty Area Agency on	Aging			
AAA Contact Name: Marleen Canniff	AAA	Contact Phone:	AAA Contact Email: ma	arleen.canniff@ventura.org	
Provider Name: Grey Law of Ventura Count	ty	Co	unty(ies): Ventura Co	ounty	
Provider Contact Name: Mile Williams	Prov	rider Contact Phone:		Provider Contact Email	: msw98488@aol.com
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	,
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0	•
G3. Other Individual Rights:	0	0	0	0	7
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	6	6	0	0	,
H2. Advance Health Care Directives (AHCD):	77	77	0	0	,
H3. Financial Powers of Attorney:	63	63	0	0	•
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER	298	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		295	3	0	7
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	371			
OUTREA	CH/COMMUNITY E	DUCATION ACTIVITIES D	ATA		
					I
TOTAL # OF SPECIAL OUT	REACH ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOUR	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGPAM	S IN THE OUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E	DUCATION HOUR	S IN THE QUARTER:	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 272

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 1102

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 47 Two or More Races: 65-74: 155 105 Caucasian: 75-84: African American: 80 50 85+: Native American/Native Alaskan: 40 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 272 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 85 Chinese: 2 Female: 181 Filipino: 10 Client Declined to Provide Information: 6 Japanese: Total: 272 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 150 Vietnamese: 1 Homebound: Guamanian: 8 0 Lives Alone: Hawaiian: 134 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 29 Limited English: 60 Race Unknown/Some Other Race: 43 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 272 72 Greatest Economic Need (Non-Minority): 84 Greatest Economic Need (Minority Status Unknown): 17 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: 323 549-5817 Provider Contact Email: *mlshkanian@bettzedek.or*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	7	6	1	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	1	2	0	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	7	2	0	3	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	20	1	19	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	5	1	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	4	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	2	4	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	3	0	0	
F2. Supplemental Security Income (SSI):	1	0	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2017-2018

Quarter: 1

va Contact Nai	me: Richard Moreno		AAA C	Contact Phone: 213 507	7-1328	AAA Contact Email: rm	oreno@wdacs.lacounty.go
Provider N	lame: Bet Tzedek			Co	ounty(ies): Los Angel	les County	
Provider Co	ontact Name: <i>Maral Isl</i>	hkanian	Provid	er Contact Phone: 323 5		_	mlshkanian@bettzedek.o
IVIDUAL RIGH	ITS						
G1. Immigr	ration/Naturalization:		1	0	0	0	
G2. Elder A	buse/Neglect/Exploitation	on:	14	3	1	1	
G3. Other I	Individual Rights:		6	0	0	1	
CELLANEOUS	S						
H1. Estate	Planning/Wills/Trusts:		17	15	5	0	
H2. Advanc	ce Health Care Directives	s (AHCD):	18	4	9	0	
H3. Financi	al Powers of Attorney:		0	0	0	0	
H4. Other N	Miscellaneous:		5	6	2	1	
TOI	TAL CASES OPENED I	N QUARTER:	136	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
		,	130	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				69	43	10	
то	OTAL ESTIMATED CAS	E WORK HOURS	SPENT:	1092			
			Į*	UCATION ACTIVITIES I	DATA		
		OUTREACH/C		OCATION ACTIVITIES I	JAIA		
	TOTAL # OF SI	PECIAL OUTREA	CH ACTIVITIES	IN THE QUARTER:	0		
TOTAL EST	IMATED # OF SPECIA				0		
				EDUCATION PROGRAM			
	INFORM		UNITT LEGAL			F-+# F-+	
Data	I a a a Albana	Topic		rargeted	Audience	Est # of Est. Participants Hours	
Date	Location (If Applicable)	. 50.5				i ditiolpanto modio	
Date 7/12/2017	Location (If Applicable)	Financial Elder	Abuse	Seniors		25 1.5	

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernandino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 -368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig

Total Unduplicated Client Count for Quarter: 174

Total Cases Closed in Quarter: 245

Total Units of Service for Quarter (Unit=1 Hour): 905

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 6 65-74: 78 Caucasian: 139 75-84: African American: 48 15 85+: Native American/Native Alaskan: 22 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 174 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 46 Chinese: 0 Female: 128 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 174 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 62 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 93 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 6 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 7 0 Greatest Economic Need (Minority): Total: 174 28 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernandino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 -368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	22	19	7	3	
A2. Contracts/Warranties:	15	15	4	0	
A3. Other Consumer/Finance:	4	3	0	1	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	7	4	4	
C2. Conservatorship:	4	3	0	0	
C3. Other Family:	4	5	2	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	3	0	0	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	33	32	14	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	7	7	1	
E3. Other Housing:	1	2	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	1	1	0	
F2. Supplemental Security Income (SSI):	5	3	1	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	1	1	1	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services AAA Contact Name: AAA Contact Phone: AAA Contact Email: Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernandino Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 -368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 8 G3. Other Individual Rights: 9 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 23 20 44 0 H2. Advance Health Care Directives (AHCD): 2 6 6 0 2 H3. Financial Powers of Attorney: 20 10 0 H4. Other Miscellaneous: 2 4 0 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 195 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 143 87 15 TOTAL ESTIMATED CASE WORK HOURS SPENT: 876 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES Location Est # of Est. Date Topic **Targeted Audience** Participants Hours (If Applicable) PATH Ventures 7/12/2017 ICLS Services for Seniors Seniors living in affordable 25 6.8 18030 Valley Blvd. housing under the PATH program. Bloomington, CA Assisting the homeless. 92316 ICLS Services & Senior Issues Seniors 7/31/2017 Leisure Shores 10 4.3 24658 San Moritz Dr. Crestline, CA Rialto Senior Center Senior Health Expo Seniors 300 9/8/2017 11.2 214 N. Palm Rialto, CA

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernandino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 -368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig

9/28/2017	Scherer Center	Senior Health Fair	Seniors	150	7
,	12202 First Ave. Yucaipa, CA			r	
	Yucaipa, CA				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

54

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 434

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 34 Caucasian: 62 75-84: African American: 25 7 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 77 Asian Indian: **CLIENT GENDER** Cambodian: Male: 37 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 77 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 35 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 32 Institutionalized: Samoan: 1 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Race Unknown/Some Other Race: Limited English: 8 Client Declined to Provide Information: Rural: 31 0 Greatest Economic Need (Minority): Total: 77 13 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Cod		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	9	0	0
A2. Contracts/Warranties:	4	1	0	0
A3. Other Consumer/Finance:	6	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	0	1	1
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	4	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	2	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	0	1	1

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

Flovider Contact Name. Darren K. Woore, Inc	eriii Executi	FIOVIC	del Contact Friorie. 937 3	000-2041 01 901 300-20	Flovider Contact Email.	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0	
G3. Other Individual Rights:		1	1	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1	6	4	9	0	
H2. Advance Health Care Directives (AHCD):		7	0	2	0	
H3. Financial Powers of Attorney:		6	0	1	0	
H4. Other Miscellaneous:		0	0	0	0	
TOTAL CASES OPENED IN QUARTE	R:	84	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			
	'		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			29	22	3	
		_				

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
7/15/17	Perris Senior Center	Seniors Forum	Seniors	10 2				
7/26/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	50 3				
7/26/17	Perris City Police Department	CARE Meeting for Referrals APS	Ricardo Gonzales APS CARE	1 1				
8/1/17	Perris Senior Center	Seniors Forum	Seniors	12 1				
8/23/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	55 3.5				
9/5/17	Perris Senior Center	Seniors Forum	Seniors	10 1				
9/21/17	Murrieta Food Bank	Information on Consumer Assistance Program (healthcare)	Seniors	5 2.5				
9/21/17	Lake Elsinore Senior Activity Center	Information on Consumer Assistance	Seniors	5 1.5				

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

9/27/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	50	3
9/28/17	Albert A. Chatigny Senior Center	Information on Consumer Assistance Program (healthcare)	Seniors	4	1.8
9/28/17	Banning Senior	Information on Consumer Assistance Program (healthcare)	Seniors	4	1.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 625

Total Cases Closed in Quarter: 621

Total Units of Service for Quarter (Unit=1 Hour): 2400

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 199 Two or More Races: 16 65-74: 248 Caucasian: 328 75-84: African American: 137 22 85+: Native American/Native Alaskan: 5 41 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 625 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 243 Chinese: 10 Female: 382 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 625 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 49 Homebound: 0 Guamanian: 0 Lives Alone: Hawaiian: 428 0 Institutionalized: Samoan: 57 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 129 Race Unknown/Some Other Race: 188 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 625 250 Greatest Economic Need (Non-Minority): 78 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

County(ies): Orange

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	∌)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	83	68	12	2	
A2. Contracts/Warranties:	28	27	1	0	
A3. Other Consumer/Finance:	8	5	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	16	10	6	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	29	25	4	0	
C2. Conservatorship:	11	9	0	2	
C3. Other Family:	11	9	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	80	68	12	0	
D2. Medicare:	27	20	6	1	
D3. Other Health/Community Based Care:	21	16	5	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	114	107	6	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	12	5	0	
E3. Other Housing:	53	50	3	0	
INCOME MAINTENANCE					
F1. Social Security:	21	19	2	0	
F2. Supplemental Security Income (SSI):	17	17	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	7	5	1	1	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County County County (ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

Provider Contact Name: Laura D. Luu		Prov	vider Contact Phone: 714 5	71-5243	Provider Contact Email:
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:		15	12	2	1
G3. Other Individual Rights:		22	21	0	1
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		24	23	1	0
H2. Advance Health Care Directives (AHCD):		9	6	3	0
H3. Financial Powers of Attorney:		0	0	0	0
H4. Other Miscellaneous:		11	9	1	1
TOTAL CASES OPENED IN QUARTE	R: (525	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			538	73	10

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
7/13/17	Garden Grove	Educational Workshop at Alzheimer's of OC	Seniors	15	
7/15/17	Fullerton	Fullerton Health & Wellness Fair	Community	75	
7/17/17	Garden Grove	Self Sufficiency Awareness	Community	25	
7/20/17	Santa Ana	Health Outreach at Southwest Senior Center	Seniors	23	
7/22/17	Buena Park	Citizenship Fair	Community	100	
7/25/17	Santa Ana	Outreach Re: Services offered by SCLAP at Santa Ana Senior Center	Spanish Seniors	30	
9/6/17	Garden Grove	Educational Workshop at Nhan Hoa Comprehensive Health Care	Vietnamese	60	
9/12/17	Fullerton	Fullerton Senior Center Health Outreach	Seniors	9	
9/15/17	Santa Ana	Immaculate Heart of Mary church SCLAP Service Outreach	Community	50	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County County County (ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

9/20/17	Westminster	OC Community Service Center Educational Medi-Cal Workshop	Community	30	1
9/20/17	Lake Forest	Lake Forest Senior Resource Fair	Seniors	100	3
9/21/17	Garden Grove	Jordan Intermediate Resource Fair	Community	80	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est # Participants H	st. ours			
8/19/17	Santa Ana	Resource Fair	Community	200	4			
8/23/17	Garden Grove	Crystal Cathedral Resource Fair	Community	50	2			
8/25/17	Fountain Valley	Health Educational Seminar-Vietnamese Cancer Foundation	Vietnamese	30	2			
8/26/17	Anaheim	Health Clinic in the Park at Higher Ground	Community	200	3			
8/26/17	Anaheim	Immigration and Citizenship Fair	Community	100	4			
8/29/17	Orange	Outreach Re: Services offered by SCLAP at Orange Senior Center	Seniors	41	2			
9/23/17	Anaheim	Anaheim Health & Citizenship Fair	Community	200	7			
9/29/17	Santa Ana	UDW homecare Providers Health Fair	Community	50	2			
9/30/17	Santa Ana	Madison Park Walk-A-Thon Resource Fair	Community	250	5			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x205 Provider Contact Email: mhurado@seniorlaw-sd.o

Total Unduplicated Client Count for Quarter: 779

Total Cases Closed in Quarter: 779

Total Units of Service for Quarter (Unit=1 Hour): 840

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE		CLIENT RACE					
60-64:	156	Two or More Races:	1				
65-74:	329	Caucasian:	582				
75-84:	196	African American:	47				
85+:	98	Native American/Native Alaskan:	1				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	779	Asian Indian:	7				
CLIENT GENDER		Cambodian:	0				
Male:	252	Chinese:	3				
Female:	527	Filipino:	21				
Client Declined to Provide Information:	0	Japanese:	4				
Total:	779	Korean:	3				
OTHER CLIENT CHARACTERISTICS		Laotian:	1				
Frail/Disabled:	560	Vietnamese:	0				
Homebound:	2	Guamanian:	0				
Lives Alone:	452	Hawaiian:	0				
Institutionalized:	3	Samoan:	0				
Suspected Victim of Elder Abuse/Exploitation:	20	Other Asian/Pacific Islander:	9				
Limited English:	124	Race Unknown/Some Other Race:	100				
Rural:	1	Client Declined to Provide Information:	0				
Greatest Economic Need (Minority):	98	Total:	779				
Greatest Economic Need (Non-Minority):	237						
Greatest Economic Need (Minority Status Unknow	n): 24						
CLIENT ETHNICITY							
Hispanic/Latino:	97						

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manuel Hurtado Castro* Provider Contact Phone: *858 565-8772 x205* Provider Contact Email: *mhurado@seniorlaw-sd.o*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			,		
A1. Bankruptcy/Debt Collection:	41	41	0	0	
A2. Contracts/Warranties:	53	52	1	0	
A3. Other Consumer/Finance:	25	25	0	0	
EMPLOYMENT					
B1. Discrimination:	3	3	0	0	
B2. Other Employment:	6	6	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	31	31	0	0	
C2. Conservatorship:	8	8	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	15	15	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	31	30	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	88	85	3	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	49	1	0	
E3. Other Housing:	65	65	0	0	
INCOME MAINTENANCE					
F1. Social Security:	30	30	0	0	
F2. Supplemental Security Income (SSI):	10	10	0	0	
F3. Pensions/Retiree Benefits:	12	12	0	0	
F4. Other Income Maintenance:	5	5	0	0	

Fiscal Year: 2017-2018

Quarter: 1

AAA Contact Na	ame: <i>Marilyn Driscoll</i>			AAA C	ontact Phone:	858 505	-6533	AAA Cont	act Email: <i>Ma</i>	rilyn.driscoll@sdcounty.ca
Provider	Name: Elder Law & Adv	ocacy/				Co	unty(ies): San Diego)		
Provider (Contact Name: <i>Manuel H</i>	urtado Castro		Provide	er Contact Phone	e: 858 5	65-8772 x205	Provider C	Contact Email:	mhurado@seniorlaw-sd.o
INDIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization:	Г	2	J		2	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	42	J		42	0		0	
G3. Other	Individual Rights:	Г	65			64	1		0	
MISCELLANEOU	JS									
H1. Estate	e Planning/Wills/Trusts:	Г	153	J		127	26		0	
H2. Advar	nce Health Care Directives	(AHCD):	6	J		5	1		0	
H3. Finan	cial Powers of Attorney:	Г	28)		19	9		0	
H4. Other	Miscellaneous:	Г	10	J		10	0		0	
тс	TAL CASES OPENED IN	QUARTER:	779		TOTAL CASES	S CLOS	ED IN QUARTER BY	CASE CLO	SED CODE	
		r			TOTAL COUNS AND ADVICE		TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE		
				J		736	43		0	
т	OTAL ESTIMATED CASE	WORK HOUR	RS SPENT:		820					
				ŗ	JCATION ACTIV	/ITIES F	DATA			
		OUTREACH	COMINIONI	וז בטנ	DCATION ACTIV	IIIES L	JAIA			
	TOTAL # OF SP	ECIAL OUTRE	ACH ACTIV	/ITIES I	IN THE QUARTI	ER:	0			
TOTAL ES	TIMATED # OF SPECIAL						0			
101712 20					DUCATION PR		-			
Date	Location	Topic	IMONITI LE	EGAL E			Audience	Est # of	Est.	
Date	(If Applicable)	Торіс			To	argeteu .	Addience		ants Hours	
7/11/17	Vista Center for The Blind	Elder Law, S Conservator Elder Abuse			es, V	isually ir	mpaired seniors		13 2.5	
7/13/17	Vista Center for The Blind Presentation 2	Elder Law, S	Senior Legal ships, Wills			isually ir aregiver	mpaired seniors and the	eir	12 2.5	
7/14/17	Lions Community Manor Project	Elder Law, S Conservator Elder Abuse	ships, Wills a		es, S	eniors 6	-+		20 3	
7/20/17	Teamster Hall Presentation		Senior Legal ships, Wills a / Scams		es, S	eniors 6	0+		26 3	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x205 Provider Contact Email: mhurado@seniorlaw-sd.o

8/8/17	Escondido Senior Center Presentation on Scams	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60 +	17 2.5
8/30/17	Golden Age Apartments	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60 +	13 2
9/26/17	South County Community Action Network Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	125 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760 439-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

68

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 103

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 28 Caucasian: 17 75-84: African American: 17 3 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 68 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: 0 Female: 35 Filipino: 0 Client Declined to Provide Information: 0 Japanese: Total: 68 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 37 0 Institutionalized: Samoan: 1 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 26 Race Unknown/Some Other Race: 46 Client Declined to Provide Information: Rural: 63 0 Greatest Economic Need (Minority): Total: 19 68 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: 760 439-2535 x205 Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	2	2	0	
A2. Contracts/Warranties:	6	5	1	0	
A3. Other Consumer/Finance:	3	1	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	4	4	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	1	0	
E3. Other Housing:	1	0	1	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	2	1	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	1	1	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24 AAA Name: Imperial County	y Area Agency on	n Aging						
AAA Contact Name: Karla Flores	AAA	Contact Phone:		AAA Contact Email:				
Provider Name: Elder Law & Advocacy		Cou	unty(ies): Imperial					
Provider Contact Name: Manuel A. Hurtado Ca	astro Prov	vider Contact Phone: 760 4 3	39-2535 x205	Provider Contact Email:	mhurtado@seniorlaw-sd.			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0				
G3. Other Individual Rights:	1	1	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	22	8	14	0				
H2. Advance Health Care Directives (AHCD):	6	2	4	0				
H3. Financial Powers of Attorney:	2	1	1	0				
H4. Other Miscellaneous:	1	1	0	0				
TOTAL CASES OPENED IN QUARTER:	68	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE				
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		36	32	0				
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	103						
OUTREAC	H/COMMUNITY E	EDUCATION ACTIVITIES D	ATA					
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIE	S IN THE QUARTER:	0					
TOTAL ESTIMATED # OF SPECIAL OUTREACH	I ACTIVITY HOUR	S IN THE QUARTER:	0					
TOTAL # OF COMMUNITY LEGAL EDUCA	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EI			0					

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: Francisco.guillermo@lascity.

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 497

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 2954

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 55 Two or More Races: 8 65-74: 176 Caucasian: 313 75-84: African American: 149 95 85+: Native American/Native Alaskan: 0 117 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 497 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 176 Chinese: Female: 315 Filipino: Client Declined to Provide Information: 6 Japanese: 0 Total: 497 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 288 Vietnamese: 0 Homebound: Guamanian: 11 0 Lives Alone: Hawaiian: 245 0 Institutionalized: Samoan: 7 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 45 5 Limited English: Race Unknown/Some Other Race: 56 111 Client Declined to Provide Information: Rural: 0 6 Greatest Economic Need (Minority): Total: 125 497 Greatest Economic Need (Non-Minority): 167 Greatest Economic Need (Minority Status Unknown): 27 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: Francisco.guillermo@lascity.

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: 323 549-5817 Provider Contact Email: *mIshkanian@bettzedek.or*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	4	3	0	
A2. Contracts/Warranties:	2	4	0	0	
A3. Other Consumer/Finance:	5	1	0	0	
EMPLOYMENT					
B1. Discrimination:	1	1	3	3	
B2. Other Employment:	2	0	3	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0	
C2. Conservatorship:	12	2	6	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	1	0	0	
D2. Medicare:	2	1	0	0	
D3. Other Health/Community Based Care:	8	3	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	29	18	3	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	13	1	0	
E3. Other Housing:	5	4	0	0	
INCOME MAINTENANCE					
F1. Social Security:	9	4	0	0	
F2. Supplemental Security Income (SSI):	12	4	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	3	1	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25 AAA Name: City of Los Angele	s-Department o	of Aging						
AAA Contact Name: Francisco Guillermo	AAA	ncisco.guillermo@lascity.						
Provider Name: Bet Tzedek								
Provider Contact Name: Maral Ishkanian	Provider Contact Phone: 323 549-5817			Provider Contact Email: mlshkanian@bettzedek.or				
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	3	0	1	0				
G2. Elder Abuse/Neglect/Exploitation:	18	4	3	3				
G3. Other Individual Rights:	28	2	2	10				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	19	11	6	0				
H2. Advance Health Care Directives (AHCD):	13	4	9	0				
H3. Financial Powers of Attorney:	0	0	0	0				
H4. Other Miscellaneous:	6	7	0	0				
TOTAL CASES OPENED IN QUARTER:	207	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE				
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		93	41	18				
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	2954						
OUTREACH/0	COMMUNITY E	DUCATION ACTIVITIES D	ATA					
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0								

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

98

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 525

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 65-74: 40 Caucasian: 73 75-84: African American: 23 3 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 103 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 44 Chinese: 0 Female: 59 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 103 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 68 0 Homebound: Guamanian: 9 0 Lives Alone: Hawaiian: 59 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 18 0 Limited English: 9 Race Unknown/Some Other Race: 21 Client Declined to Provide Information: Rural: 103 0 Greatest Economic Need (Minority): Total: 21 103 Greatest Economic Need (Non-Minority): 58 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	40	4	0	0	
A2. Contracts/Warranties:	5	3	1	0	
A3. Other Consumer/Finance:	6	5	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	4	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	5	1	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	48	38	10	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	1	2	2	
E3. Other Housing:	6	5	0	1	
INCOME MAINTENANCE					
F1. Social Security:	1	0	0	0	
F2. Supplemental Security Income (SSI):	3	3	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26	AAA Name: AA	AA of Mendoci	no and Lake Cou	nties						
AAA Contact Nan	ne: Teresa Newton		AAA	Contact Phone	e: 707 995	-4660		AAA Contac	t Email: <i>tne</i>	wton@dss.co.lake.ca.us
Provider N	ame: Legal Services	of Northern C	alifornia		Co	unty(ies): Me	endocino	and Lake		
Provider Co	ontact Name: Angelica	M. Millan	Provider Contact Phone: 707 513-1023				Provider Contact Email: amillan@lsnc.net			
INDIVIDUAL RIGH	TS									
G1. Immigra	ation/Naturalization:		8		6		1		0	
G2. Elder Al	buse/Neglect/Exploitation	on:	0		0		0		0	
G3. Other I	ndividual Rights:		3		1		4		0	
MISCELLANEOUS	}									
H1. Estate F	Planning/Wills/Trusts:		0		0		0		0	
H2. Advance	e Health Care Directives	s (AHCD):	1		1		0		0	
H3. Financia	al Powers of Attorney:		0		0		0		0	
H4. Other M	1iscellaneous:		0		0		0		0	
ТОТ	AL CASES OPENED I	N QUARTER:	139	TOTAL CA	SES CLOS	ED IN QUARTI	ER BY C	ASE CLOSE	D CODE	
			139	TOTAL COUNSEL TOTAL LIMITED		ΓED	TOTAL LEGAL			
				AND AD				REPRESENTATION		
					74		19		5	
то	TAL ESTIMATED CAS	E WORK HOU	RS SPENT:	502						
		OUTREACH	I/COMMUNITY E	DUCATION AC	CTIVITIES I	DATA				
		INFORM	ATION ON SPECIA	AL OUTREAC	H ACTIVIT	IES				
Date	Location (If Applicable)	Type of Out	Type of Outreach Activity		Groups Ta Outreach	argeted By		Est # of People Reached	Est. Hours	
7/12/17, 8/	Ukiah		Health Improvemo		Communi services p	ity members an providers	d social	10	4.8	
7/17/17, 9/	Ukiah	continuum	of Care Meetings		Homeless	Services Provi	ders	25	4.2	
7/17/17, 8/	Ukiah, Lower Lake, Laytonville, Fort Bragg, Lakeport	services to	ropped off brochur various community ommunity Care, H O	unity partners;		me person and	seniors	381	1.2	
9/28/17	Lakeport	Tabling at \	et Stand-down Ev	rent	Veterans			10	6.4	
9/25/17	Llkiah	MDT Meetir			Social Se	rvices Providers	and	10	1	

other Providers

5 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 1

Provider	Name: Legal Service	es of Northern Califo	rnia	AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.c County(ies): Mendocino and Lake				
Provider (Contact Name: Angel	ica M. Millan	Provider Con	tact Phone: 707 513-1023	Provider Contact Email	: amillan@lsnc.net		
Date	Location (If Applicable)	Topic		Targeted Audience	Est # of Est. Participants Hours			
9/27/17	Willits	Rights of Mobile	homeowners	Seniors and Mobile homeowners	20 5			

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 980

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 50 Two or More Races: 65-74: 131 63 Caucasian: 75-84: African American: 26 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 143 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 48 Chinese: 0 Female: 95 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 143 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 66 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 26 0 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 22 0 Greatest Economic Need (Minority): Total: 21 143 Greatest Economic Need (Non-Minority): 74 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: legal Aid of Sonoma County County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	4	4	0	1			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	9	7	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	9	0	4			
C2. Conservatorship:	2	1	0	0			
C3. Other Family:	1	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	71	20	0	14			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	1	0	0			

Fiscal Year: 2017-2018

Quarter: 1

arter: 1									
SA: 27		Sonoma County A							
AAA Contact Name: AAA Contact							AAA Contact	Email:	
	Name: legal Aid of S					unty(ies): Sonoma			
Provider C	Contact Name: Ronit I	Rubinoff	Provi	der Contact P	hone: 707 5	542-6664	Provider Cont	tact Email:	rrubinoff@legalaidsc.c
IVIDUAL RIG	нтѕ	_							
G1. Immig	gration/Naturalization:	Į.	0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	ation:	27		7	10		4	
G3. Other	Individual Rights:	Г	0		0	0		0	
CELLANEOU		_							
H1. Estate	e Planning/Wills/Trusts	<u> </u>	13		6	4		0	
H2. Advar	nce Health Care Directiv	ves (AHCD):	1		0	1		0	
H3. Financ	cial Powers of Attorney	: [0		0	0		0	
H4. Other	Miscellaneous:	j.	3		3	0		0	
TO	TAL CASES OPENE	IN QUARTER:	144	TOTAL CA	SES CLOS	ED IN QUARTER BY	ASE CLOSE	CODE	
				TOTAL CO		TOTAL LIMITED	TOTAL LEG		
				AND AD		ADD. SERVICES	REPRESENTA		
					58	15		23	
Т	OTAL ESTIMATED CA	ASE WORK HOUR	S SPENT:	959					
		OUTREACH/	COMMUNITY E	DUCATION A	CTIVITIES [DATA			
		INFORMA	TION ON SPECI	AL OUTREAC	H ACTIVIT	IES			
Date	Location	Type of Outro	each Activity		Groups T	argeted By	Est # of	Est.	
	(If Applicable)				Outreach		People Reached	Hours	
8/12/17	Santa Rosa	Information Manufacture	Information Presentation (SR Manufactured Home Owners Association)		Elders		40	5	
8/23/17	Sebastopol		Information Presentation (Burbank Heights/Orchard Senior Housing)		elders		35	4	
8/25/17	Petaluma		Presentation (Mo ociation Meeting)	bile Home	Elders		14	2.5	
9/28/17	Santa Rosa	Information	Presentation (Im	migration)	General F	Public	30	2.5	
TOTAL ES	TOTAL # OF TIMATED # OF SPEC	SPECIAL OUTRE IAL OUTREACH A				14			
	INFOR	MATION ON COM	MUNITY LEGAL	EDUCATION	PROGRAM	/IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of Participants	Est. Hours	
	_				7			_	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

7/19/17	Homes			4	5
7/24/17	Lamplighter MHP	Mobile Home (MH) Owners and MH Park	Low Income and Elder MH Park	6	2
		Tenants Rights	residents		PF .

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid
Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579 Provider Contact Email: Ikesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 332

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 65-74: Caucasian: 25 54 75-84: African American: 20 1 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 58 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 17 Chinese: 0 Female: 41 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 58 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 36 0 Institutionalized: Samoan: 12 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): 2 Total: 58 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid
Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707 259-0579

Provider Contact Email: Ikesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LF		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	3	2	0			
A2. Contracts/Warranties:	1	0	0			
A3. Other Consumer/Finance:	2	0	1			
EMPLOYMENT						
B1. Discrimination:	0	0	0			
B2. Other Employment:	0	0	0			
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1			
C2. Conservatorship:	0	0	0			
C3. Other Family:	0	0	0			
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	0	0			
D2. Medicare:	0	0	0			
D3. Other Health/Community Based Care:	1	1	0			
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0			
E3. Other Housing:	2	2	1			
INCOME MAINTENANCE						
F1. Social Security:	1	0	0			
F2. Supplemental Security Income (SSI):	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0			
F4. Other Income Maintenance:	0	0	0			

Fiscal Year: 2017-2018

PSA: 28 AAA Name: Napa and S	olano County AAA				
AAA Contact Name:	AAA C	Contact Phone:	AAA Contact Email:		
Provider Name: Bay Area Legal Aid		Cou			
Provider Contact Name: Kristi Lesnewich	Provid	ler Contact Phone: 707 2 5	Provider Contact Email: Ikesnewich@baylegal.co		
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	1	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	40	0	51	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	6	0	7	0	
H4. Other Miscellaneous:	0	0	2	0	
TOTAL CASES OPENED IN QUART	ER: 58	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
	·	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		6	63	1	
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	332			
OUTRE	EACH/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL O	UTREACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTRE			0		
TOTAL # OF COMMUNITY LEGAL ED	LICATION PROCRAMS	IN THE CHAPTER.			
TOTAL # OF COMMUNITY LEGAL ED			0		
TOTAL ESTIMATED # OF COMMUNITY LEGA	L EDUCATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@lsnc.net agree

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 649

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 6 65-74: 34 Caucasian: 29 75-84: African American: 13 31 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 75 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 30 Chinese: Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 75 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 52 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 31 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Race Unknown/Some Other Race: Limited English: 1 Client Declined to Provide Information: Rural: 1 2 Greatest Economic Need (Minority): Total: 75 22 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@Isnc.net agree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	3	1	1	0		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	0	0	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	2	1	2		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	4	0	3	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	44	33	22	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	4	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	3	0	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	3	1	0		

Fiscal Year: 2017-2018

rter: 1									
SA: 28	AAA Name:	Napa and Solano Co	ounty AAA						
A Contact N	lame:		AAA	A Contact Pho	ne:		AAA Contac	t Email:	
Provider	r Name: Legal Servic	es of Northern Calif	ornia		County(ies): Solano County				
Provider	Contact Name: Oliver	Ehlinger, Managing	Attorn Prov	vider Contact I	Phone: 707 6	43-0054 Oliver 707 51	Provider Cor	ntact Email:	oehlinger@lsnc.net
VIDUAL RIC	GHTS								
	igration/Naturalization:		0		0	3		0	
G2. Elder	r Abuse/Neglect/Exploit	ation:	0		0	0		0	
G3. Othe	er Individual Rights:		1		1	0		0	
CELLANEO	us					•			
H1. Estat	te Planning/Wills/Trusts	:	0		0	0		0	
H2. Adva	ance Health Care Directi	ves (AHCD):	0		0	0		0	
H3. Finar	ncial Powers of Attorney	/: <u> </u>	0		0	0		0	
H4. Othe	er Miscellaneous:		3		1	0		0	
T	OTAL CASES OPENE	D IN QUARTER:	75	TOTAL C	ASES CLOS	ED IN QUARTER BY (CASE CLOSE	D CODE	
		,		TOTAL CO	DUNSEL	TOTAL LIMITED	TOTAL LE	GAL	
				AND AI		ADD. SERVICES	REPRESENT	ATION	
					40	1 27		4.0	
					48	37	,	10	
1	TOTAL ESTIMATED C	ASE WORK HOURS	SPENT:	601	48	j 3/	,	10	
-	TOTAL ESTIMATED C.	ASE WORK HOURS	r					10	
1	TOTAL ESTIMATED C	OUTREACH/C	OMMUNITY E		ACTIVITIES E	DATA		10	
Date	Location (If Applicable)	OUTREACH/C	OMMUNITY E	EDUCATION A	ACTIVITIES D	DATA	Est # of People Reached	Est. Hours	
	Location	OUTREACH/CO	DMMUNITY E ON ON SPEC ch Activity	EDUCATION A	ACTIVITIES DE CH ACTIVITION GROUPS TO	DATA	Est # of People	Est. Hours	
Date	Location (If Applicable)	OUTREACH/CO INFORMATION Type of Outrea Florence Doug	DMMUNITY E ON ON SPEC ch Activity as Senior Cer	EDUCATION A	ACTIVITIES E CH ACTIVITI Groups Ta Outreach	DATA	Est # of People Reached	Est. Hours	
Date 7/5/17	Location (If Applicable)	INFORMATION Type of Outreas Florence Doug Legal Clinic Florence Doug	DMMUNITY E ON ON SPEC ch Activity as Senior Cer as Senior Cer	CIAL OUTREA	Groups Ta Outreach	DATA	Est # of People Reached	Est. Hours	
Date 7/5/17 8/2/17	Location (If Applicable) Vallejo Vallejo	Florence Douglegal Clinic Florence Douglegal Clinic Florence Douglegal Clinic Florence Douglegal Clinic	DMMUNITY E ON ON SPEC ch Activity as Senior Cer as Senior Cer as Senior Cer	CIAL OUTREA	CH ACTIVITIES DE CHACTIVITIES Groups Ta Outreach Seniors Seniors	DATA	Est # of People Reached	Est. Hours	

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@lsnc.net agree

Date	Location	Topic	Targeted Audience	Est # of	Est.
	(If Applicable)			Participants	Hours
7/17/17	Solano County	Solano Pride Meeting	Service Providers	5	
7/25/17	Solano County	Solano Pride Gay & Grey Mtg	Seniors	10	
8/28/17	Solano County	Presentation to Solano Mental Health Staff - LSNC Services	Service Providers	20	
9/8/17	Solano County	Senior Coalition Meeting	Seniors Coalition	12	
9/13/17	Solano Senior	Presentation to Winters Senior Foundation	Seniors	25	
9/27/17	Solano Senior	Housing Discrimination Presentation to LGBT Seniors	Seniors	10	1
Bi-weekly	LSNC Office	Tenants' Right & Responsibilities Clinic (seven clinics held)	Solano Tenants	10	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Michelle Ward Provider Contact Phone: 530 621-6154 Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 598

Total Cases Closed in Quarter: 988

Total Units of Service for Quarter (Unit=1 Hour): 1624

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 102 Two or More Races: 65-74: 251 Caucasian: 558 75-84: African American: 169 0 85+: Native American/Native Alaskan: 3 64 Asian/Pacific Islander Client Declined to Provide Information: 12 Total: 598 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 245 Chinese: 3 Female: 353 Filipino: Client Declined to Provide Information: 0 Japanese: 3 Total: 598 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 73 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 164 0 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 4 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 598 3 Greatest Economic Need (Minority): 2 Total: 598 Greatest Economic Need (Non-Minority): 188 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Michelle Ward Provider Contact Phone: 530 621-6154 Provider Contact Email: michelle.ward@edcgov.u

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)		Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		1	4	0	0			
A2. Contracts/Warranties:			1	0	0			
A3. Other Consumer/Finance:	10		109	0	0			
EMPLOYMENT								
B1. Discrimination:			0	0	0			
B2. Other Employment:			0	0	0			
FAMILY		_						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		5	5	0	0			
C2. Conservatorship:		5	5	0	0			
C3. Other Family:		5	5	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	5		4	0	0			
D2. Medicare:	5		1	0	1			
D3. Other Health/Community Based Care:	2		2	0	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	42		37	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10		10	0	0			
E3. Other Housing:	48		40	0	1			
INCOME MAINTENANCE								
F1. Social Security:	1		0	0	0			
F2. Supplemental Security Income (SSI):	(0	0	0			
F3. Pensions/Retiree Benefits:	(0	0	0			
F4. Other Income Maintenance:	1		1	0	0			

Fiscal Year: 2017-2018

AA Contact Name: Yasmin Hichborn			AAA	Contact Phone: 530 642	!-4833	AAA Contact Email: yas	smin.hichborn@edcgov.
Provider	Name: Senior Legal Sei	rvices		Co	ounty(ies): El Dorado	County	
Provider C	Contact Name: <i>Michelle V</i>	Vard	Provi	ider Contact Phone: 530 6	Provider Contact Email: michelle.ward@edcgov.u		
IVIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	0	0	0	,
G2. Elder	Abuse/Neglect/Exploitation	n:	13	9	0	0	•
G3. Other	Individual Rights:		7	7	0	0	r
SCELLANEOU	JS						
H1. Estate	e Planning/Wills/Trusts:		445	287	1	13	,
H2. Advar	nce Health Care Directives	(AHCD):	314	200	1	8	•
H3. Financ	cial Powers of Attorney:		324	206	1	6	
H4. Other	Miscellaneous:		30	23	0	0	
TO	OTAL CASES OPENED IN	QUARTER:	1377	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
	TOTAL GAGES OF ENES IN GOARTEN.			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	1
				956			-
_] 3	29	
Т	OTAL ESTIMATED CASE	WORK HOURS	S SPENT:	1616			
		OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES I	DATA		
				_			1
				S IN THE QUARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH AC	TIVITY HOUR	S IN THE QUARTER:	0		
	INFORMA	TION ON COM	IUNITY LEGAL	EDUCATION PROGRAM	MS/ACTIVITIES		
	Location	Topic		Targeted	Audience	Est # of Est. Participants Hours	
Date	(If Applicable)						
Date 8/2/17		Senior Legal S	Services	Seniors		10 6	

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: SeniorAdvocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 522

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 0 65-74: 61 Caucasian: 135 75-84: African American: 41 6 85+: Native American/Native Alaskan: 26 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 146 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 51 Chinese: 0 Female: 95 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 146 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 46 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 37 3 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 146 Greatest Economic Need (Non-Minority): 51 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: SeniorAdvocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE				,			
A1. Bankruptcy/Debt Collection:		0	0	0	0		
A2. Contracts/Warranties:		8	5	3	1		
A3. Other Consumer/Finance:		21	5	2	0		
EMPLOYMENT							
B1. Discrimination:		1	1	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	1	0	0		
C2. Conservatorship:		2	2	0	0		
C3. Other Family:		1	1	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	0	0	0		
D2. Medicare:		1	0	0	0		
D3. Other Health/Community Based Care:		4	2	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		5	5	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	0	0		
E3. Other Housing:		4	4	0	0		
INCOME MAINTENANCE							
F1. Social Security:		1	2	0	0		
F2. Supplemental Security Income (SSI):		0	0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0	0		
F4. Other Income Maintenance:		4	2	0	0		

Fiscal Year: 2017-2018

			Α	AA Contact Pho	ne: 209 525	-4612	AAA Contact Email:	lowel@stancounty.com
Provider	Name: SeniorAdvo	cacy Network			Co	unty(ies): <i>Stanislaus</i>	;	
Provider	Contact Name: Joyce	e Gandelman	F	Provider Contact	Phone: 209 5	77-3814	Provider Contact Email: seniorsjoyce@gmail.com	
IVIDUAL RIG	SHTS							
G1. Immi	igration/Naturalization	:	0		0	0		0
G2. Elder	Abuse/Neglect/Exploi	tation:	32		7	0		1
G3. Other	r Individual Rights:		1		0	0		0
CELLANEO	us							
H1. Estat	te Planning/Wills/Trust	s:	17		8	0		0
H2. Adva	ince Health Care Direct	tives (AHCD):	1		1	0		0
H3. Finan	ncial Powers of Attorne	ey:	16		5	4		0
H4. Other	r Miscellaneous:		24		13	1		1
T	OTAL CASES OPENE	ED IN QUARTER:	146	TOTAL C	ASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODI	 E
			,	TOTAL C	OUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND A	DVICE	ADD. SERVICES	REPRESENTATION	
					64	10		3
1	TOTAL ESTIMATED C	CASE WORK HOU	URS SPENT:	507	64	10		3
1	TOTAL ESTIMATED C		P.	507 Y EDUCATION A				3
1	TOTAL ESTIMATED O	OUTREAC	CH/COMMUNIT	Y EDUCATION A	ACTIVITIES D	DATA		3
		OUTREAC	CH/COMMUNIT	Y EDUCATION A	ACTIVITIES D	DATA	Fet # of Fet	3
Date	Location	OUTREAC	CH/COMMUNIT	Y EDUCATION A	ACTIVITIES D	DATA	Est#of Est. People Hours	3
		OUTREAC	CH/COMMUNIT	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta	DATA		3
	Location	OUTREAC	CH/COMMUNIT	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta	ES argeted By	People Hours	
Date	Location (If Applicable)	OUTREAC INFORM Type of Out DA MDT M	CH/COMMUNIT	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach	DATA ES argeted By oviders	People Hours Reached	
7/12/17 7/18/17	Location (If Applicable) Modesto	OUTREAC INFORM Type of Ou DA MDT M Rotary Lur	CH/COMMUNIT MATION ON SP utreach Activity Meeting nch/recognition	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Senior Pro	ES argeted By oviders embers	People Hours Reached	
Date 7/12/17	Location (If Applicable) Modesto Modesto	OUTREAC INFORM Type of Out DA MDT M	Activity Meeting nch/recognition	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Senior Pro	DATA ES argeted By Dviders embers	People Reached Hours 10 2 100 2	
7/12/17 7/18/17 7/14/17	Location (If Applicable) Modesto Modesto Modesto	OUTREAC INFORM Type of Out DA MDT M Rotary Lur Networking	Activity Meeting nch/recognition	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Senior Pro Rotary me APS/IHSS	DATA ES argeted By Dviders embers	People Reached Hours 10 2 100 2 2 1	
7/12/17 7/18/17 7/14/17	Location (If Applicable) Modesto Modesto Modesto Modesto Modesto	OUTREAC INFORM Type of Out DA MDT M Rotary Lur Networking	MATION ON SPutreach Activity Meeting nch/recognition ng lunch onservator	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Senior Pro Rotary me APS/IHSS	DATA ES argeted By Dviders embers	People Reached Hours 10 2 100 2 2 1	
7/12/17 7/18/17 7/14/17 8/31/17	Location (If Applicable) Modesto Modesto Modesto Modesto Modesto	DA MDT M Rotary Lur Networkin IEP for Co	MATION ON SPutreach Activity Meeting nch/recognition ag lunch onservator REACH ACTIVI	Y EDUCATION A	ACTIVITIES D ACH ACTIVITI Groups Ta Outreach Senior Pro Rotary me APS/IHSS IEP memb	DATA ES argeted By Diders embers bers	People Reached Hours 10 2 100 2 2 1	
7/12/17 7/18/17 7/14/17 8/31/17	Location (If Applicable) Modesto Modesto Modesto Modesto TOTAL # OF	DA MDT M Rotary Lur Networkin IEP for Co	MATION ON SPutreach Activity Meeting nch/recognition ng lunch onservator REACH ACTIVITY HO	Y EDUCATION A ECIAL OUTREA TIES IN THE QU	ACTIVITIES DE ACH ACTIVITIES DE ACTIVITÀ	DATA ES argeted By oviders embers oers 4 7	People Reached Hours 10 2 100 2 2 1	
7/12/17 7/18/17 7/14/17 8/31/17	Location (If Applicable) Modesto Modesto Modesto Modesto TOTAL # OF	DA MDT M Rotary Lur Networking IEP for Co	MATION ON SPutreach Activity Meeting nch/recognition ng lunch onservator REACH ACTIVITY HO	Y EDUCATION A ECIAL OUTREA TIES IN THE QU	ACTIVITIES DE ACH ACTIVITIES DE ACTIVITÀ	DATA ES argeted By Dividers embers dependence of the control	People Reached Hours 10 2 100 2 2 1	
7/12/17 7/18/17 7/14/17 8/31/17 TOTAL ES	Location (If Applicable) Modesto Modesto Modesto Modesto TOTAL # OI STIMATED # OF SPEC	DA MDT M Rotary Lur Networking IEP for Co F SPECIAL OUTF CIAL OUTREACH RMATION ON CO	MATION ON SPutreach Activity Meeting nch/recognition ng lunch onservator REACH ACTIVITY HO	Y EDUCATION A ECIAL OUTREA TIES IN THE QU	Groups Ta Outreach Senior Pro Rotary me APS/IHSS IEP memb	DATA ES argeted By Dividers embers dependence of the control	People Reached 10 2 100 2 100 2 100 2	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: SeniorAdvocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

9/15/17 Modesto IOLTA Funding Legal Aid 6 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Direct Fresn Provider Contact Email: pmullen@centralcallegal.

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Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 490

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 16 Caucasian: 21 75-84: African American: 9 6 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 42 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 13 Chinese: 0 Female: 29 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 42 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 5 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 42 1 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown): 9

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Direct Fresn Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	1	0	0		
A2. Contracts/Warranties:	1	1	0	0		
A3. Other Consumer/Finance:	1	2	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	1	0	0		
D2. Medicare:	4	2	2	1		
D3. Other Health/Community Based Care:	1	0	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	17	19	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	3	2	1	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

PSA: 31	AAA Name: Me	erced County A	rea Agency on	Aging					
AAA Contact Nar	ne: <i>Jaz Chima</i>		AAA	A Contact Phone:	209 385-3	8000 x5699	AAA Contac	t Email: <i>jchi</i>	ima@hsa.co.merced.ca.us
Provider N	ame: Central Californ	nia Legal Servi	ces	County(ies): Merced					
Provider Co	ontact Name: Paul C. I	Mullen	Pro	Provider Contact Phone: 559 570-1224 Direct Fresn			Provider Contact Email: pmullen@centralcallega		pmullen@centralcallegal.
INDIVIDUAL RIGH	TS								
G1. Immigr	ation/Naturalization:		3		0	2		0	
G2. Elder A	buse/Neglect/Exploitation	on:	5		2	0		0	
G3. Other I	ndividual Rights:	l	0		0	1		0	
MISCELLANEOUS	8								
H1. Estate	Planning/Wills/Trusts:		3		8	3		0	
H2. Advanc	e Health Care Directives	s (AHCD):	1		1	0		0	
H3. Financia	al Powers of Attorney:	l	0		0	4		0	
H4. Other N	1iscellaneous:	J	0		2	0		0	
тот	AL CASES OPENED I	N QUARTER:	42	TOTAL CAS	ES CLOSE	D IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
					45	15		1	
то	TAL ESTIMATED CAS	E WORK HOU	RS SPENT:	482					
		OUTREACH	/COMMUNITY E	EDUCATION ACT	TIVITIES DA	NTA			
		INFORMA	ATION ON SPEC	CIAL OUTREACH	I ACTIVITIE	S			
Date	Location (If Applicable)	Type of Out	each Activity		Groups Tar Outreach	geted By	Est # of People Reached	Est. Hours	
9/29/2017	Los Banos Community Center	Salute to Se	niors Fair		Merced Co	unty Seniors	275	8	
	TOTAL # OF SI	PECIAL OUTRE	EACH ACTIVITIE	ES IN THE QUAR	TER:	1			
TOTAL EST	IMATED # OF SPECIA	L OUTREACH	ACTIVITY HOUF	RS IN THE QUAR	TER:	8			
TOTAL	L # OF COMMUNITY L	EGAL EDUCAT	ION PROGRAM	IS IN THE QUAR	TER:	0			
TOTAL ESTIM	ATED # OF COMMUNI	ITY LEGAL EDI	JCATION HOUF	RS IN THE QUAR	TER:	0			

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 533

Total Cases Closed in Quarter: 461

Total Units of Service for Quarter (Unit=1 Hour): 1739.605

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 123 Two or More Races: 65-74: 223 Caucasian: 411 75-84: African American: 121 33 85+: Native American/Native Alaskan: 3 66 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 533 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 183 Chinese: 0 Female: 350 Filipino: Client Declined to Provide Information: 0 Japanese: 6 Total: 533 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 20 Vietnamese: 1 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 147 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 16 Limited English: 200 Race Unknown/Some Other Race: 61 Client Declined to Provide Information: Rural: 212 0 Greatest Economic Need (Minority): Total: 13 533 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	6	1	2
A2. Contracts/Warranties:	18	9	2	0
A3. Other Consumer/Finance:	45	34	10	17
EMPLOYMENT				
B1. Discrimination:	0	2	0	0
B2. Other Employment:	5	2	2	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	3	1
C2. Conservatorship:	14	10	3	0
C3. Other Family:	8	3	1	3
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	2	4	2
D2. Medicare:	7	5	2	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	63	49	16	12
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	37	20	9	4
E3. Other Housing:	27	4	8	1
INCOME MAINTENANCE				
F1. Social Security:	14	6	2	3
F2. Supplemental Security Income (SSI):	4	2	2	0
F3. Pensions/Retiree Benefits:	3	1	1	0
F4. Other Income Maintenance:	5	4	1	1

Fiscal Year: 2017-2018

A Contact Name: Kathleen M	lurray-Phillips	AAA	A Contact Phone	e: 831 796 -	-3530	AAA Contact	Email: <i>mur</i>	rayphillipsk@comonte
Provider Name: Legal Ser	rvices for Seniors			Cor	unty(ies): Monterey			
Provider Contact Name: Kellie D. Morgantini		Prov	Provider Contact Phone: 831 899-0492		Provider Contact Email: kellie@lssmc.net			
IVIDUAL RIGHTS								
G1. Immigration/Naturalizati	on:	1		1	0		0	
G2. Elder Abuse/Neglect/Exp	loitation:	16		10	2		3	
G3. Other Individual Rights:		6		28	2		3	
CELLANEOUS								
H1. Estate Planning/Wills/Tru	usts:	102		67	17		7	
H2. Advance Health Care Dir	ectives (AHCD):	18		7	7		0	
H3. Financial Powers of Attor	rney:	12		3	5		0	
H4. Other Miscellaneous:		98		10	11		0	
TOTAL CASES OPE	NED IN QUARTER:	533	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
			TOTAL COL		TOTAL LIMITED	TOTAL LEG		
TOTAL ESTIMATE	D CASE WORK HOU	RS SPENT:	AND ADV 1697.605	VICE 290	ADD. SERVICES	REPRESENTA	ATION 60	
TOTAL ESTIMATED	OUTREACH	H/COMMUNITY E	1697.605 EDUCATION AC	290	111			
	OUTREACH	ATION ON SPEC	1697.605 EDUCATION AC	290 CTIVITIES D	DATA ES		60	
Date Location (If Applicable)	OUTREACH	H/COMMUNITY E	1697.605 EDUCATION AC	290 CTIVITIES D	111	Est#of		
Date Location	OUTREACH INFORM/ Type of Out	ATION ON SPEC	1697.605 EDUCATION ACCIAL OUTREAC	290 CTIVITIES D CH ACTIVITI Groups Ta Outreach	DATA ES argeted By clients & business	Est # of People	60 Est.	
Date Location (If Applicable)	OUTREACH INFORMA Type of Out	ATION ON SPEC	1697.605 EDUCATION ACCIAL OUTREAC	290 CTIVITIES D CH ACTIVITI Groups Ta Outreach Potential of	DATA ES argeted By clients & business	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 8/31/17 Soledad 8/31/17 Monterey	OUTREACH INFORMA Type of Out Soledad Ro Senior Day	ATION ON SPECTOR ACTIVITY tary presentation the Monterey C	1697.605 EDUCATION ACCIAL OUTREAC	290 CTIVITIES D CH ACTIVITI Groups Ta Outreach Potential of communit Monterey	DATA JES Les Les Les Les Les Les Les Le	Est # of People Reached	Est. Hours	
Date Location (If Applicable) 8/31/17 Soledad 8/31/17 Monterey 9/1/17 Monterey TOTAL # TOTAL ESTIMATED # OF SE	OUTREACH INFORMA Type of Out Soledad Ro Senior Day Veterans Day OF SPECIAL OUTREACH FORMATION ON COM	tary presentation - the Monterey Cay at the Fair - MEACH ACTIVITIE	1697.605 EDUCATION ACCIAL OUTREACCIAL OUTR	290 CTIVITIES D CH ACTIVITI Groups Ta Outreach Potential of communit Monterey Senior Ver ARTER: PROGRAM	DATA JES Les Les Les Les Les Les Les Le	Est # of People Reached 27 350 35	Est. Hours 5 7	
Date Location (If Applicable) 8/31/17 Soledad 8/31/17 Monterey 9/1/17 Monterey TOTAL # TOTAL ESTIMATED # OF SE	OUTREACH INFORMA Type of Out Soledad Ro Senior Day Veterans Day OF SPECIAL OUTRI PECIAL OUTREACH	tary presentation - the Monterey Cay at the Fair - MEACH ACTIVITIE	1697.605 EDUCATION ACCIAL OUTREACCIAL OUTR	Potential communit Monterey Senior Ve	DATA JES Les Les Les Les Les Les Les Le	Est # of People Reached	Est. Hours 5 7 7	
Date Location (If Applicable) 8/31/17 Soledad 8/31/17 Monterey 9/1/17 Monterey TOTAL # TOTAL ESTIMATED # OF SE	OUTREACH INFORMA Type of Out Soledad Ro Senior Day Veterans Day Veterans Day PECIAL OUTREACH FORMATION ON CONTOPIC	tary presentation - the Monterey Cay at the Fair - MEACH ACTIVITIE	1697.605 EDUCATION ACCIAL OUTREACCIAL OUTR	290 CTIVITIES D CH ACTIVITI Groups Ta Outreach Potential of communit Monterey Senior Ver ARTER: PROGRAM	DATA JES Les Les Les Les Les Les Les Le	Est # of People Reached 27 350 350 Est # of	Est. Hours 5 7 7	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murray-phillipsk@comonterey

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@/ssmc.net

9/16/17	Oakland	CANHR mtg	Attorneys/Executive Director	7	10
9/15/17	Salinas	Collaboration	Active Seniors Board memebers	2	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 1032

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 45 Caucasian: 90 75-84: African American: 16 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 103 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: 0 Female: 66 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 103 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 59 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 60 0 Institutionalized: Samoan: 0 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 22 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 30 0 Greatest Economic Need (Minority): Total: 43 103 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	<u>.</u>				
A1. Bankruptcy/Debt Collection:	10	6	2	0	
A2. Contracts/Warranties:	6	4	2	0	
A3. Other Consumer/Finance:	3	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	33	22	3	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	8	2	0	
E3. Other Housing:	9	4	0	0	
INCOME MAINTENANCE					
F1. Social Security:	10	6	2	0	
F2. Supplemental Security Income (SSI):	2	2	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	4	3	0	0	

Fiscal Year: 2017-2018

PSA: 33 AAA Name: A	Cern County Aging & Adult Service	ces			
AAA Contact Name: Mayte Olivas	AAA	Contact Phone: 661 868-	0938	AAA Contact Email: oliv	asm@kerncounty.com
Provider Name: Greater Baker	sfield Legal Assistance, Inc.	Cou	unty(ies): <i>Kern</i>		
Provider Contact Name: Danita	Melton Provid	der Contact Phone: 661 3 3	34-4669	Provider Contact Email:	dmelton@gbla.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitat	tion: 5	4	1	0	
G3. Other Individual Rights:	3	3	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	3	3	0	0	
H2. Advance Health Care Directive	es (AHCD): 0	0	0	0	
H3. Financial Powers of Attorney:	3	1	2	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED	IN QUARTER: 103	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		71	14]1	
TOTAL ESTIMATED CA	SE WORK HOURS SPENT:	989			
	OUTREACH/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
	INFORMATION ON SPECIA	AL OUTREACH ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
7/13/2017 Mojave, CA	Provided information about se provided by GBLA's Seniors La Guardianship Caregiver Projec distributed brochures for both the East Kern Collaborative Mo	aw Center & County's Stand or projects at	vice Providers of Kern Senior Population	80 7.5	
7/1//2017 Lake Isabella, CA	Provided information about se provided by GBLA's Seniors La Guardianship Caregiver Projec distributed brochures for both Lake Isabella Family Resource	aw Center & " ct and n projects at	nty's Senior Population	50 7.5	
8/3/2017 Arvin/Lamont, CA	Provided information about se provided by GBLA's Seniors La Guardianship Caregiver Projec distributed brochures for both the South Valley Neighborhoo Partnership Arvin/Lamont Coll	aw Center & County's Set and projects at ad	vice Providers of Kern Senior Population	57 3.5	

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

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8/15/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	153 7.5
9/7/2017	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Arvin/Lamont Collaborative	Other Service Providers of Kern County's Senior Population	75 2.5
9/14/2017	East Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Richardson Special Needs Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	52 1.5
9/19/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	153 5.2
9/22/2017	Bakerfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects on Seniors Day at the Kern County Fair.	Kern County's Senior Population	200 5.2
9/28/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at event – Senior Scam Stopper.	Kern County's Senior Population	45 3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

9
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

43
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0